

20
23

COMMUNITY IMPACT REPORT



Serving the counties of Monterey, Santa Cruz, San Benito, Santa Clara, San Mateo, Marin and the City and County of San Francisco

Total LIHEAP Payment Assistance Benefits Disbursed in 2023

\$12,121,395.52

16,800

Households received
LIHEAP benefits

11,918

persons 60 years
of age or older

2,967

children 5 years
of age & under

4,673

persons living
with a disability

6,197

Households received assistance
with a disconnection notice

2.4

Average
household size

\$20,027

Average yearly
household income

\$139

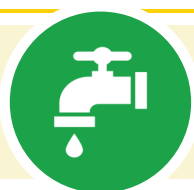
Average monthly
energy cost

\$722

Average LIHEAP
benefit amount

604

Income-eligible households were
DENIED due to insufficient funding



4,544

households received Low-
Income Home Water Assistance
Program benefits totaling

\$4.46 million

WATER



547 Homes
Weatherized

\$2.34 m

Direct Investment in
Weatherization Services

Every **\$1** spent on Home Weatherization
returns **\$1.72** in energy benefits and
\$2.78 in health and safety benefits

2023 HIGHLIGHTS

40,854

people benefited from our
programs



33

LIHEAP Service Providers in
California use **ServTraq** - a software
developed & administered by CCES



7

counties
where
services
were
provided

562

backup batteries
were provided to
households with
a medical need
for electricity
for use during
PSPS events



406



local community organization team
members partnered with us to
help serve our communities



412

units were tested for compliance with
CA Building Energy Efficiency Standards
by **831Conserve** - a service of CCES

EQUAL ACCESS TO HOME HEALTH AND ENERGY EFFICIENCY FOR ALL



Pajaro Flood Emergency Evacuation Relief Overview March 2023

Severe Weather Energy Assistance and Transportation Services Funding

DIRECT INVESTMENT IN EMERGENCY FLOOD PROVISIONS

\$31,441.43

26,206

EMERGENCY PROVISION ITEMS

CCES donated emergency provisions to organizations administering aid to flood-impacted households & evacuation centers including the Santa Cruz County Fairgrounds & La Manzana Community Resources.

6,783	Water Bottles	1,305	Toothbrushes	100	Pillows
1,120	Snacks	327	Toothpaste	100	Pillow Cases
10,308	Diapers	380	Deodorant	420	Sweaters & Sweatpants
950	Baby Wipes (900-ct pack)	30	Lice Kits	1,262	Pairs of Socks
1,424	Feminine Hygiene Items	200	Bath Towels	600	Underwear
552	Rolls of Toilet Paper	312	Blankets	33	Shoes/Slippers

43

HOTEL VOUCHERS

CCES provided hotel vouchers to flood-impacted households living in vehicles. Referrals were received from the Watsonville Salvation Army and La Manzana Community Resources.

134

VOLUNTEER HOURS

CCES partnered with the Second Harvest Food Bank Santa Cruz County to provide support with food sorting and bagging for food bags going to the community in Pajaro. A record-breaking 5,320 food bags were assembled by our team members!

28

DISASTER RECOVERY CLEANING KITS

CCES team & board members made personal donations of disaster cleaning kits. Kits were provided to flood-impacted households as part of La Manzana Community Resources' ongoing flood relief efforts.

