



# 2016 impact in the COMMUNITY

Serving Santa Cruz, Monterey, San Benito, and San Mateo Counties

7,685

Households  
Served in 2016

Monterey, San Mateo and Santa Cruz Counties only

\$3.3  
million

Payment Assistance  
Benefits Received

2,386



Children  
(5 years & younger)

2,783



Disabled

4,318



Elderly

\$17,337

Average yearly household income

2.71

Average household size

\$93.95

Average household monthly energy cost

\$333.48

Average payment assistance benefit amount

6,460

Homes weatherized  
from 2010 to 2016

The total value of the direct services reimbursed by the state was over \$8.6 million

## Payment Assistance

Over the last 5 years, CCES has served over 44,000 households with close to \$17 million in utility payment assistance benefits.

## Outreach

Emergency application assistance is provided at over 30 partner agencies throughout our service territory.

## Weatherization Savings & Efficiency

On average, weatherization reduces energy consumption by up to 35%, saving households more than \$400 on heating & cooling bills in the first year.

## Preventing Service Disconnection

In 2016, CCES made 3,340 payment assistance commitments to PG&E for households to prevent disconnection or to restore services.

\*These charts reflect the value of direct service. CCES also positively impacts communities in the region through employment and job training investments and local services, materials and supplies purchases. CCES is not funded through donations and does not compete with other not-for-profit organizations.