



# 2020 COMMUNITY IMPACT REPORT

Serving the counties of Monterey, Santa Cruz, San Benito, Santa Clara, San Mateo, Marin and the City and County of San Francisco

Total LIHEAP Payment Assistance Benefits Disbursed

## \$5,814,291.58

## 13,738

Total number of low-income households that received LIHEAP benefits

## 2,224\*

Households received assistance to prevent disconnection or to restore utility services

## \$423

Average LIHEAP benefit amount

## \$117

Average monthly energy cost

## \$19,091

Average yearly household income



Homes Weatherized

## 893

Direct Investment in Weatherization Services

## \$1.8m



## 11,827

persons 60 years of age or older



## 7,321

persons living with a disability



## 2,737

children 5 years of age & under

CZU Lightning Complex Fire Relief

Total Direct Investment

## \$20,232

Hotel Voucher Total

## \$13,381

Health & Safety Provisions

## \$6,851



Public Safety Power Shutoff Relief

Total Direct Investment

## \$2,866,480

Households Assisted

## 542

Portable Batteries Delivered

## 736

Hotel Vouchers

## 12



COVID-19 Pandemic Emergency Energy & Rent Assistance

Total Benefits Disbursed

## \$208,667

In Partnership with:



Total Households Assisted

## 182

\*PG&E disconnection moratorium implemented on 3/2020

EQUAL ACCESS TO HOME HEALTH AND ENERGY EFFICIENCY FOR ALL