



## How to Register for a ConnectMyHealth Account

To obtain a ConnectMyHealth account, there are two steps: Part 1: Submitting an online registration form, then Part 2: activating your new account once it's been created for you by the ConnectMyHealth Program Office.

Part 1: To begin your registration, visit Info.ConnectMyHealth.ca/register and click Register Now.

You are required to take **three photos** to include as part of your online account registration. **TIP:** Make sure your identification is valid (not expired) and the photos you take are legible and include your entire government-issued identification.

Photo 1	Photo 2	Photo 3
Photo 1 Your Health Card on its own	Photo 2 Your Health Card held beside your face	Photo 3 A secondary piece of your government-issued identification on its own Preferred Identification 1. Driver's License issued by a Canadian Province or Territory (including graduated Driver's License) 2. Ontario Photo Card 3. Government-Issued Passport
AINE UNE WALKER 1234 - 567 - 890 - XX 2.9 Librar		S. Government-issued Passport
<b>TIP:</b> Make sure to use an acc identification, and photo upl	eptable type of identificat oad instructions are availa	ion that is valid. A list of acceptable types of able from the Helpful Info page at:

Info.ConnectMyHealth.ca/helpful-info





Complete the appropriate online <u>registration form</u> and upload the photos you took.

**TIP:** Make sure the information as shown on your identification matches what you type into the registration form.

Remember that you must have an **email address that is unique to you,** that is not shared with anyone.

First Name (as it appears on Health Card):*				
Middle Name (as it appears on Health Card):				
Last Name (as it appears on Health Card):*				
Ontario Health Card Number (10 digits, numbers only, no spaces, dashes or version code):*				
Date of Birth (yyyy/mm/dd):*				
Postal Code: *				
 Email Address: *				
 Confirm Email Address: *				
Phone Number (which may be used to receive ConnectMyHealth account information by text or phone call):*				
Photo of Green Ontario health card:*	Choose File	No file chosen		
Photo of patient holding valid Ontario Health Card beside their face.*	Choose File	No file chosen		
Photo of additional piece of valid government-issued identification:*	Choose File	No file chosen		
Select all facility(s) at which you	Select all facility(s) at which you have, or will, receive healthcare.*			
Alexandra Hospital		Alexandra Marine & General Hospital		
Bluewater Health		Brant Community Healthcare System		
Cambridge Memorial Hospit	al	Chatham-Kent Health Alliance		
Erie Shores HealthCare		Grey Bruce Health Services		
Groves Memorial Community				

Once you have submitted your registration form, you are done registering! The ConnectMyHealth Program Office will review and process your account request within five (5) business days from when you submitted your form.

## **Your Activation Email**

Watch for an email coming from the ConnectMyHealth Program Office. It includes instructions on how to complete the second and final step of activating your ConnectMyHealth Account.





If you need any help with these steps, please email

<u>support@connectmyhealth.ca</u> or call **1-833-824-0265** and a representative of the ConnectMyHealth Program Office will get back to you. Be sure not to include any Personal Health Information in emails to our Office.

Additional helpful info can also be found at: <u>Info.ConnectMyHealth.ca/helpful-</u> info.

Part 2 reviews **how to activate your account** once it's been created for you by the ConnectMyHealth Program Office.