



FES IMPACT, LLC
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Shanksville VFD, Somerset County, PA Review
President Terry Shaffer

1. Did the Consultant meet the needs of your organization? YES NO
2. Did the Consultant offer solutions to improve your organization? YES NO
3. Did the Consultant understand your organization's situation? YES NO
4. Was the Consultant knowledgeable in the fire and emergency services field? YES NO
5. How likely is it that you would recommend this Consultant to another organization?
 Very Likely Likely Unlikely
6. Overall how satisfied were you with the experience? (1-10, 10 being the highest) 10
7. How would you rate the value for the money of the product?
Excellent Above Average Average Below Average