Horse Riding Cornwall reserves the right to make changes to lessons or instructors if necessary, including cancellations at short notice. In every circumstance we will endeavor to notify clients of such changes.

Payment must be made in full at time of booking for all lessons.

Bookings for all lessons close 48 hours prior to the lesson starting.

Once booked, if you are unable to make a lesson and wish to reschedule this can be done on ECpro by the client, provided that 1 weeks’ notice is given. Any cancelled lesson with less than a week’s notice will not be credited to your account. **Refunds are not given**

Any type of credit if given is valid for 3 months from issue.

**Bad Weather or Extreme Conditions:**

Activities might be cancelled in bad weather.

You should call us or email before you leave for the center if the weather is in doubt.

Indoor Riding - might be cancelled when the following weather or conditions occurring:

Heavy Snow.

Heavy Rain and/or Flooding.

Strong Winds.

Electrical Storms.

Power Failure (no lighting for indoor school).

Outdoor Riding - Might be cancelled when the following weather is occurring:

Heavy Snow

Medium/Heavy Rain and/or Flooding.

Medium to Strong Winds.

We reserve the right to cancel riding sessions at any time if this circumstance occurs a credit for a ride will be given.

Management’s decision is final.