OLDE OAKS COMMUNITY IMPROVEMENT ASSOCIATION

Notice to Homeowners

Next OOCIA Meeting **Tuesday, April 17** at 6:45 p.m.

Meetings are now the **third Tuesday**of every month. All homeowners
are invited to attend!

MUD #20

Monthly Meetings and Minutes

Officer changes

Brian Wright – President
Robert Skinner – Vice President
Ken Ross – Secretary
John Dougrey – Assistant Secretary

Meeting minutes are available at www.edpwater.com/your_district.html under NW Harris County Municipal Utility District #20.

The NW Harris County MUD #20 monthly Board of Directors' meeting is held the first Tuesday of each month starting at 11:30 a.m. The meeting location is at the offices of Young & Brooks, 10000 Memorial Drive, Suite 260, Houston 77024 and is open to MUD #20 customers. Please feel free to address any water/sewer issues to the MUD #20 operator, Environmental Development Partners (EDP), at 832-467-1599.

ETTER FROM THE PRESIDENT

Ahhh ... spring.

What a beautiful time here in our community! The flowers and trees blooming, the Easter celebrations, and people emerging from their homes being active outside substantiates the feeling of the beginning of a new year.

We all look forward to this new year and its activities. We have a Plant Swap, Garage Sale, Cheeseburger in Paradise Party, and a lot more activities coming up in the next few months. Make this the year you volunteer to help in some way. Meet new neighbors and make new friends at the Pot Luck dinner, Cheeseburger in Paradise party or dancing at Roger's.

I am leaving the Board this year but will stay active within the community and help where I can. I met so many wonderful people here in Olde Oaks/Waterford Park and was sincerely overwhelmed with the outpouring of help, support, and honest caring from so very many neighbors during the Harvey flood. Many told me they were sorry for the awful mess we had to go through, but I honestly couldn't feel any misery when I felt so much love and support.

So, saying that, I will tell you *I know* this is a **great** community to be a part of. We are safer and happier than most of the subdivisions around us and most certainly have the **best** neighbors. See you at our activities!

Pat Ganer

Introducing the 2018 OOCIA Board

The election for the three open Board positions was held at Northgate Country Club on March 15. The 2018 Board will be composed of Randy Darland, Tyrone Davis and Charles "Chuck" Gamari, filling the three open positions. Their two-year term will expire in 2020. The other two positions are held by Deborah Plance and MJ Shannon, whose two-year term expires in 2019.

These five Board members will meet at the March monthly Board meeting and vote on the offices they will hold. The offices of the Board are one-year terms only and are voted on every year by the Board itself.

Huge thanks go out to these neighbors who have volunteered their time to help the community. Please attend the monthly meetings held every third Tuesday of the month. We all need to be aware of current issues and activities in our neighborhood and provide the input the Board needs to make decisions relative to what they feel is best for the subdivision as a whole.

Who You GONNA CALL?

IMPORTANT NUMBERS TO KEEP

IMPORTANT NO	WIDERS TO KEEP		
OOCIA MANAGEMENT COMPANY	MUNICIPAL UTILITY DISTRICTS (MUD)		
Crest Management Company, AAMC281-579-0761	Manhole/Sewer Backup713-983-3602		
(for deed restrictions, neighborhood management and property improvements)	MUD #20 www.edpwater.com		
PO Box 219320, Houston, TX 77218-9320	Billing, Service & Emergencies832-467-1599		
Fax 281-579-7062 www.crest-management.com OLDE OAKS CIA OFFICIAL P.O. BOX	Board of Directors: Brian Wright Robert Skinner John Dougrey Ken Ross		
Olde Oaks CIA PO Box 682523, Houston, TX 77268-2523	Board Meetings: First Tuesday of month, 11:30 a.m. 10000 Memorial Drive, Suite 260, Houston, TX, 713-951-0800		
2017-2018 OFFICERS	MUD #44 www.wdmtexas.com/districts-served/harris-county-mud-44 Billing, Service & Emergencies		
Pat Ganer, President, pganeroociaboard@gmail.com Randy Darland, Vice President, rdarlandoociaboard@gmail.com	Board of Directors: Rolf Flemming Toby Landry Robert Ramsey Tom Sooy Harry Swanstrom		
Susan Szota, Secretary, szotaoociaboard@gmail.com Deborah Plance, Treasurer, Deborahplance.oocia.board@gmail.com	Board Meetings: Second Tuesday of month, 7 p.m., 17707 Old Louetta Rd. (WDM office)		
Community Engagement Committee Chair, Chatina De Rousselle, cddconsult@yahoo.com	Bammel Utility District Office		
Deputy Patrol Coordinator (Interim) Randy Darland, rdarlandoociaboard@gmail.com	Board of Directors: Nicholas Fava, President James B. Armand, Vice President Alan C. Kaniss, Secretary		
OLDE OAKS INTEREST GROUP CONTACTS	John C. Whisler, Assistant Secretary Ronald L. Halk, Director		
Book Club	Board Meetings: Second Monday of month, 7 p.m. 3904 Gladeridge (clubhouse)		
Dinner With FriendsLauren Hensley, 281-893-1833	OTHER		
Playgroup	Olde Oaks Greenbelt Preservation Associationhttp://oogpa.com		
PETS - DISTURBANCES, LOST & FOUND	Greenbelt Preservation Association:		
Report injured, vicious animals and bites Animal Control	Craig Lewis, President Kathy Zigler, Secretary Tanya Morland, Treasurer John Edmonson, Director at Large		
Complaints about barking dogs Sheriff Non-Emergency713-221-6000	Barbara Bush Library		
Report lost or found pets in OO/WP Julie Brown, Pet Liaisonjbrown@apex-staff.com, 713-302-9148	Hours: Monday 1-9, Tuesday 10-9, Wednesday 10-6, Thursday 10-9, Friday 10-6, Saturday 10-5, Sunday Closed		
SCHOOLS	Northgate Country Clubwww.northgatecountryclub.com		
Spring ISD Schools	General		
Pat Reynolds Elementary School	Memoersinp		
Westfield High School	EMEDICENCY NUMBERS		
REPORT UTILITY ISSUES Add these numbers to your cell phone for easy access	EMERGENCY NUMBERS		
Gas Leaks (Centerpoint)	Police – Fire – Ambulance		
Power Outages (Centerpoint)	Nonemergency Sheriff		
Street Light Outages (Centerpoint)800-332-7143	Animal Control		
Reporting resident will need pole number and street, including immediate side streets	24 hr. Emergency Poison Control Center800-222-1222		
Road hazards, street sign and light issues, bridges, flooding	CenterPoint Electric		
Harris County Precinct 4www.hcp4.net	CenterPoint Gas		
Monday–Friday from 8 a.m. to 5 p.m	Harris County Pct. 4 (M-F, 8 a.m5 p.m.)		
Trash & Recycling	Registered Sex Offenders		
Texas Pride Disposal	www.iwatchharriscounty.com Download the app for Apple		
www.texaspridedisposal.com; service@texaspridedisposal.com	and Android phones to report criminal activity anonymously.		
Trash and heavy trash – Tuesdays and Fridays 7 a.m.–7 p.m. Recycle – Tuesdays 7 a.m.–7 p.m.	To have your house checked on while you're away on vacation		
	go to www.harriscountyso.org/vacation_watch.aspx and complete the form online, or call the Cypresswood substation.		
General Safety Harris County Public Health and Environmental Services 713-274-6300			
Report dirty pools, unsafe/unsanitary habitation	Watch for "Alerts" posted on our community website at https://www.facebook.com/groups/OldeOaksWaterfordPark		
Request Vacation Watch (call 8 a.m.–5 p.m.)	and on www.nextdoor.com		
Harris County Alarm Detail (Permits)			

Harris County Alarm Detail (Permits)......713-755-4600

FOOTNOTES BOOK CLUB

On April 24, our group will meet at the home of Jerry Lutz with Virginia McGriggs to lead the discussion. The book selection is *The German Girl* by Armando Lucas Correa.

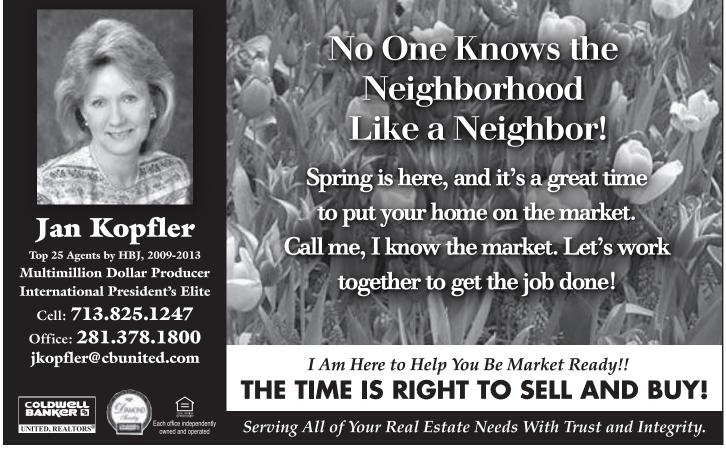
This is the story of 12-year-old Hannah Rosenthal's harrowing experience fleeing Nazi-occupied Germany with her family and best friend, Leo, only to discover that their overseas asylum was not to be. The transatlantic liner, the St. Louis, that was to give them safe passage to Cuba was denied admittance there and then to the United States and Canada. Only a few passengers were allowed to disembark in Cuba. Hannah spent the rest of her life there rather than the U.S. Decades later, Anna Rosen, Hannah's grand niece in New York, receives a mysterious envelope from Hannah, who is now 87. They had never met. Anna and her mother travel to Havana, meet Hannah, learn about Anna's father, the St. Louis, and Hannah's girlhood friend, Leo. This incident regarding the St. Louis actually happened, and one can Google it to learn more about it and the author. He is editor-in-chief of People en Español, a top-selling Hispanic magazine in the United States. Correa also appears regularly on Spanish language television programs discussing celebrity news and scoops. He lives in New York City with his family. The German Girl is his first novel.

Kathy Hall, Coordinator 281-569-4967

Dancing With Friends April 6 at 6:30 p.m.

Welcome! Roger has graciously opened his beautiful home to neighbors who are interested in learning some new moves on the dance floor. With two professional dance teachers, homeowners have enjoyed fun times getting to know one another better while at the same time learning to impress during those wedding line dances. Neighbors with no previous dance experience have learned other fun dances like the ones on "Dancing with Stars." So come on out and join your friends and neighbors as we dance the night away at Roger's. Contact Roger at romak@swbell.net to find out more or to let him know that you would like to join in.





HELP STOP THE BLEEDING!

Your HOA is bleeding. Read on to find out how badly it's bleeding and what **you** can do to help stop it. When I came into the Board a year ago, I was astonished at the outstanding accounts receivable totals. The even more shocking part was the legal costs racked up to try and collect those past due amounts (close to 50% of the outstanding is due to the necessary collection/legal fees). This set the current Board members to begin putting in place much more stringent guidelines in order to aggressively get the accounts receivable down closer to a normal industry average¹ and to keep it that way. We have had several meetings with Crest, and even one with our attorney, to begin formulating the most aggressive approach, with the least costs and best practices on how the Board can take steps in reducing the A/R as well as to protect the revenue that rightfully belongs to the HOA members. This is a work in progress at the moment, and the Board will keep the HOA members informed of our progress at each of our Board meetings.

But we could use everyone's help.

Did you know that the upfront costs to the HOA to send out the first delinquency notice2 (the "please pay your dues letter" that was recently sent out to each homeowner who has not yet paid) runs at approximately \$25 per letter? We recently had to send out 375 of those delinquent notices. That is close to 25% of the homeowners who have not paid their dues. Doing the math on the cost per letter mailed out to the 375 delinquent

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homeowners, it equates to a whopping \$9,375 that the HOA had to pay up front! As of the writing of this article, we still have 21.6% (or 357) who have still not paid their 2018 dues, and it's March already! Doing the math again for the next letter is even greater as the next letter will be sent out by certified mail as well as regular mail. The additional cost to send it certified is \$35 per letter. At a guesstimate of 300 delinquent homeowners, this cost could end up being somewhere around \$10,500!

The HOA members who are in good standing can't afford to absorb these costs! These expenses have to be paid immediately by the OOCIA and then are billed directly to the homeowner, but we (every single one of us) only get that money back into "the coffers" after the delinquent homeowner steps up to pay it back to the HOA members. If you are one of the homeowners who have not yet paid, we urge you to contact Crest to arrange a payment plan.

And here is how everyone can help: If you know your neighbor is behind on dues payments, urge them to contact Crest to arrange a payment plan. Help to stop the bleeding of paying for these unnecessary expenses when it could all have been prevented with just a simple phone call.

We understand that extenuating circumstances in a person's life may lead to this. Look at how many homeowners were affected by Harvey, as an example. We only ask that you help stop the bleeding by giving Crest a phone call today so

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that **all of us** will no longer have additional money taken from the operating funds just to continue sending out notices to you. You save yourself money by calling Crest right away. Just sending two letters costs each past-due homeowner close to \$90; this is far more expensive than setting up a payment plan, not to mention the late fees and finance charges that get tacked on for each month that goes by!

Call Crest today and save yourself (and everyone else) additional fees! Crest's phone number is 281-579-0761.

Sincerely, Deborah Plance, OOCIA Treasurer

Deed Violation Reporting

Follow the basic steps for proper reporting. This helps the management company help residents stay in compliance. Talk to the neighbor; if you feel the neighbor is uncooperative or in need of assistance, please contact the management company by phone or email.

Deed restrictions are strictly enforced. To report violations, contact Pam Hummel, Assistant Community Manager, at 281-945-4661 or Pam.Hummel@crest-management.com.

MAY NEWSLETTER **DEADLINE**

April 10 by noon

Email: OOCIAEditor@gmail.com

If you would like to see an increase in the number of pages we can utilize for community information, please let businesses know about the newsletter and have them place an ad by contacting Champions Printing directly at 281-583-7661.



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Join Dr. HoSun Hwang, orthopedic surgeon, and our team of world-class specialists for a free seminar to learn about the latest advances in surgical options, imaging and rehabilitative technologies to diagnose and treat your back and neck pain.

TUESDAY, APRIL 24 | 6 P.M.

Klein ISD Multipurpose Center 7500 FM 2920 Klein, TX 77379

To register, visit houstonmethodist.org/events or call 281.737.2500.

Refreshments • Giveaways



¹ Industry average ranges from 5% to 10%, depending on the size of the community. OOCIA would fall on the higher end of the scale.

² Resolution on collecting past dues: http://www.oocia.org/docs/ Resolution_adopting_maintenance_assessment_deliquency_program.pdf

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Olde Oaks and Waterford Park

Sheriff's Department Patrol Statistics 2018

Incident Category	Jan	Feb	YTD
Alarm — Security/ Silent/ Panic	20	15	35
Animal – Humane	1	0	1
Assault	0	0	0
Burglary – Home	1	0	1
Burglary — Vehicle	3	0	3
Criminal Mischief	1	1	2
Disturbance — Loud Noise	0	2	2
Disturbance – Animal	0	0	0
Disturbance — Family	2	2	4
Domestic – Prevention	0	2	2
Domestic – Violence	0	0	0
In Progress	0	0	0
Medical / Fire	4	1	5
Neighborhood Check	718	761	1479
Robbery – Aggravated	2	0	2
Robbery — Individual	0	0	0
Sex Offender Check	2	1	3
Suspicious Person	5	2	7
Theft	3	0	3
Telephone Harassment	0	3	3
Vacation Watch	4	3	7
Vehicle — Accident	2	4	6
Vehicle – Abandoned/Disabled	1	3	4
Vehicle — Speeding	47	20	67
Vehicle — Stickered	5	0	5
Vehicle — Suspicious	3	7	10



1-808-0894

Trash Pickup – Trash Service Days

Trash and Heavy Trash:

Tuesdays and Fridays 7 a.m. - 7 p.m.

Recycle:

Tuesdays 7 a.m. - 7 p.m.



Remember, **be kind to your neighbor** and keep **all** trash cans out of sight – either in your garage or behind a fence – except for trash days. Thank you.





Congratulations on your new arrival!

To arrange to have a stork sign in your front yard, please call Kathy Hall at 281-569-4967.

Lost and Found $\operatorname{\it Pets}$

Please bring in your pets in bad weather. **They're your responsibility**. Not providing them with shelter is inhumane and a violation of the HOA rules. If you don't want your pet, please give them to someone who will keep them out of the freezing cold and love them.

To post online, here are some suggested sites: www.houstonspca.org • houstontx.gov/barc

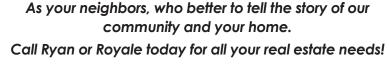


Nobody knows our community like a neighbor!









WATERFORD PARK RESIDENTS



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Olde Oaks | 3418 Aspen Bend \$315,000 | MLS# 98647833 Main house has 4 bedrooms and 3.5 bath. Quarters has separate staircase and 2 bedrooms and 2 baths. Beautiful pool.



Waterford Park | 3107 Climbing Branch \$389,900 | MLS# 90914645 Beautiful curb appeal and incredibly private backyard are just the beginning of what this beautiful 5/3.5/3 home has to offer!



Olde Oaks | 15218 Lantern Creek \$279,000 | MLS# 58465782 Spacious living in this beautiful family home. Brick fireplace is flanked by French doors. Nearly 3500 square feet.



Olde Oaks | 15227 Lantern Creek \$350,000 | MLS# 72181290 Beautiful custom home with circular driveway. Spacious room sizes. Split plan with 4 bedrooms up! Great master with updated bath.



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Linda Beck

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