



## **Policies and Procedures**

### **1. Charter Plan & Preference Sheet**

Navigator Team will work with the primary charter guest to complete a Charter Plan & Preference Sheet. This will allow everyone to know what to expect as related to target fish, cruise stops, food, beverages, departure & return times, what to bring and to clarify any other expectations.

For your safety and the safety of your group, we will need the names of all passengers, their age (if younger than 18), gender, and special notes, if any. Information used to create a safety float plan.

### **2. Booking Policy & Charter Reservation Agreement**

Once we have worked through the details of your charter, you will receive a Navigator Reservation Agreement for your review and signature.

Charter reservations are considered confirmed once we have a signed Navigator Reservation Agreement and a Credit Card on File. No charges will be placed on your card at the time of booking.

### **3. Payment and Gratuity**

Payment for all Charter Fees and any additional Add-On Packages will be due and collected on the day of your charter via Cash or Credit Card (Visa, MasterCard, Discover).

A 3% surcharge will be added to payments made with a credit card.

Customary gratuity is 15-20% for the First Mate and though not expected, something for the Captain in appreciation of an exceptional charter is a nice gesture.

### **4. Cancellation and No-Show Policy**

If you need to cancel your reservation, please contact us immediately.

**Cancellations with at least 7 days' notice:** No penalty and there will be no charge to your Credit Card on File.

**Cancellations with less than 7 days' notice:** 50% of your Charter Fee will be charged to your Credit Card on File.

**Cancellation with less than 24 hours' notice and No Shows:** 100% of your Charter Fees plus any Add-On Packages ordered will be charged to your Credit Card on File.

**Cancellation by the Captain:** If your charter is cancelled by the Captain due to bad weather, unfavorable seas, or mechanical issues, there will be no cost to you and we will attempt to re-

schedule your charter for a future date. Charters cut short due to weather or other unforeseen reasons will be prorated based on hours of service.

## **5. Leaving the dock / Return back to the dock**

Arrive at the docks at least 15 minutes prior to your scheduled departure time to allow time to get on the boat and settled in.

Weather changes quickly in Destin so unless otherwise notified by the Captain, charters are considered a go and everyone should meet at the boat at the agreed upon time.

Upon return to the dock, please gather all your belongings. If you need assistance with your gear, just let us know and we will be happy to help you.

If you were on a fishing charter, we will off load your fish and hang them on the presentation board next to the cleaning station. This is a great time to get pictures with your group and your catch. We will then clean your catch for you and help you remove your gear from the boat.

We understand that it is often hot at the docks, so you are welcome to stay on the boat while we finish cleaning your catch.

## **6. Parking**

Navigator is docked at Harbor Docks Seafood & Cocktails which is located at 538 Harbor Boulevard, Destin, FL 32541. Directions are located on the “Contact Us” page on our website. <https://navigatordestin.com/contact-us>.

Loading/unloading and access is located on the East side (left side, if you are facing the harbor) of the parking lot. Take the ramp on the East side of parking lot down to the harbor. Navigator is docked at the end of the ramp. Parking for the duration of the trip is located across the street on the upper level of the parking garage.

Dock carts are available if you have a lot of gear to bring down. If you need assistance with your gear, call or text Captain Taylor or First Mate Bill on their cell phones and they will be happy to assist. Their phone numbers are on your Charter Plan & Preference Sheet.

## **7. Fishing Licenses, The Fish, and Fish Cleaning**

All fishing license requirements are covered as part of your Fishing Charter. Passengers do NOT need an individual fishing license.

You will be allowed to keep all fish that are of legal size and can legally be harvested with a few exceptions. The Captain has the discretion to release certain fish as he deems appropriate, such as sharks, blue marlin, sportfish, and other species that are typically not taken.

Fish cleaning is included as part of your charter fee. Gratuity for a job well done is always appreciated.

## **8. What's included – What to Bring**

Your charter includes: bottled water, ice, fuel, bait, fishing rods & tackle, fishing license, and fish cleaning.

Please bring: sun screen, hat, sunglasses, towel(s), snacks and food, drinks of your choice (we have coolers and ice on the boat so there is no need to bring a drink cooler but if you do, please keep it minimal in size), change of clothes (you may decide to go swimming or shower to clean-up before returning to the dock), your play list (Bluetooth and auxiliary connections available), and cooler for fish (but leave it in your car).

NO Bananas. Bananas are bad luck on a boat. So please do not bring bananas of any kind. No banana chips, banana taffy, bananas in a fruit salad, just say no to bananas.

## **11. Smoking**

It is discouraged but yes, smoking is allowed on the exterior portions of the boat but it is strictly prohibited in the interior of the boat. Please smoke away from the salon door as to minimize the amount of smoke that might make its way into the interior of the boat. Please take all necessary precautions to ensure no damage is caused to the boat as a result of smoking. Violation of this smoking policy may result in an additional fee to deodorize the boat or repair damage caused by smoking.

## **12. Alcohol Consumption and Overall General Conduct**

Yes, you may bring alcohol on the boat but please remember it is often hot out there and it is easy to get dehydrated or even overindulge. Safety is always our number one goal so remember to drink responsibly and stay hydrated. For the safety of our passengers, the crew, and the boat, the Captain may, at his sole discretion and without debate, ask a passenger to stop drinking alcohol.

Failure of a passenger to comply with the Captain or First Mate's instructions regarding alcohol consumption or overall general conduct may result in the termination of the charter and an immediate return to the dock and forfeiture of your charter fees.

## **13. Storage and Private Closets**

There are areas on the boat that are locked and unlocked that are used for storage of gear and supplies and are NOT included in the charter. Please respect these areas. If you have questions regarding access and/or what is or is not included, please ask the First Mate or Captain.

## **14. Waiver and Release (Required)**

Participating in fishing and other watersport activities carries certain inherent dangers which cannot be avoided or eliminated. Accordingly, each adult guest will be asked to carefully read, understand, and sign a Waiver and Release form for themselves and any minor child(ren) they are responsible for.