

2024 ABUSE, HIPAA, RESIDENT'S RIGHTS, ETHICS & RESPECT,
WORKPLACE VIOLENCE, CONFLICT RESOLUTION

1. What are three types of abuse:

2. What do you put your report sheets with the resident's names on them when you leave:

3. Where would you find the code word to allow you give family members information:

4. Can you be disciplined at work for what you post on social media? YES NO
Name 4 ways:

5. Our Residents have Rights; List a right the resident gets to choose?

6. Ethics is a tool that helps us to create the difference between a ___ ___ ___ decision and a ___ ___ ___ decision.?

7. When is de-escalation?

8. List 4 "Don'ts of Verbal De-escalation:

9. Name 4 types of Workplace Violence:

10. Respect needs to be earned? TRUE FALSE

Printed Name: _____ Signature: _____

Completion type _____ at work _____ at home _____ attended in-service