

Shipping & Delivery

You can expect the following when you order your items

- 1) You will receive an email confirmation that will include an estimated shipment date(s) based on the delivery method selected at the time of placing your order.
- 2) When your order is shipped, a shipping confirmation email will be sent to you. You can track your order by clicking on the link that was sent to confirm shipment.
- 3) Optional: you may sign up for delivery updates.

Please keep in mind

- Business day defined as Monday to Friday. Holidays are not included.
- When your item is shipped, we will do our best to send it as quickly as possible. The weight, shipping methods and destination may affect the time of delivery of your package.
- Below, you will find important information regarding delivery throughout the US territories.
- The type of shipping selected may have a different cost.

Standard Orders Placed by	Standard Orders Shipped by	Expected Delivery
Sunday	Tuesday	3-6 business days later
Monday	Wednesday	3-6 business days later
Tuesday	Thursday	3-6 business days later
Wednesday	Friday	3-6 business days later
Thursday	Monday	3-6 business days later
Friday	Tuesday	3-6 business days later
Saturday	Wednesday	3-6 business days later

Expedited Shipping Time

Orders placed by 5:00 PM EST for in-stock merchandise with shipping premium and Express are processed the next business day.

Premium Shipping

Premium Orders Placed by	Premium Orders Shipped by	Expected Delivery
Sunday before 5:00 EST	Monday	Wednesday
Monday before 5:00 EST	Tuesday	Thursday
Tuesday before 5:00 EST	Wednesday	Friday
Wednesday before 5:00 EST	Thursday	Monday
Thursday before 5:00 EST	Friday	Tuesday
Friday before 5:00 EST	Monday	Wednesday
Saturday	Tuesday	Thursday

Express Shipping

Express Orders Placed by	Express Orders Shipped by	Expected Delivery
Sunday before 5:00 EST	Monday	Tuesday
Monday before 5:00 EST	Tuesday	Wednesday
Tuesday before 5:00 EST	Wednesday	Thursday
Wednesday before 5:00 EST	Thursday	Friday
Thursday before 5:00 EST	Friday	Monday
Friday	Monday	Tuesday
Saturday	Monday	Tuesday

Please note

Same day delivery, orders must be placed before 8 AM EST for US territories, Monday-Saturday. Orders placed after this specific time will arrive the next business day. We will notify you.

Beauty Items with Restrictions

Restricted items include, but not limited to aerosols, pressurized spray containers, alcohol-based products (hair sprays, nail polish, nail polish remover, shaving cream and more...) The US department of transportation places restrictions and regulations for air transportation of those products. The best shipping route will be ground shipping only. These restricted products are not eligible for premium, Express or overnight shipping.

Delay and Cancellation

Confidenceempire.com will strive to keep your order status updated. Occasionally, for some reasons, your order might be delayed or canceled when an item is out of stock, the product is damaged, high demand, and for any other reasons not specified here. The reasons for cancellations and delays may vary, because of, not limited to type of your order, quantity ordered, your personal and credit card information does not match what the bank has on file, or your shipping address is different than your billing address. For those reasons specified above, Confidence Empire's customer Service may contact you and cancel your order if you cannot be reached. If your order is canceled, we will provide the full refund of your money, excluding bank processing fees if there is any.

Keep this in mind: some unforeseen events that may affect shipping and delivery time, include not limited to inclement weather, damaged products, incorrect information that you provided, and more.

Multiple Shipments

We are glad to announce that we are making a lot of effort to ship your order together. The followings are the common reasons for shipping your items separately, but not limited to those only: items availability, shipping from different fulfillment centers, shipping directly from our vendors.

International Shipping

You will be charged for the entire shipping and handling fees. Your order will be in US currencies.