



Terms and Conditions

Metroplex ENT & Allergy PLLC

Terms and Conditions (Terms of Service)

Effective Date: 5-27-25

By opting in to receive SMS messages from Metroplex ENT & Allergy PLLC dba Metroplex ENT & Allergy (“we,” “us,” “our”), you agree to the following terms:

1. SMS Messaging Service

By providing my phone number, you consent to receive SMS text messages from Metroplex ENT & Allergy for appointment reminders, marketing messages, and general two-way communication. Msg frequency varies. Message & data rates may apply. Reply HELP for support. Reply STOP to opt out.

2. Message Frequency

You will receive messages to remind you of appointments 2-3 times in the month leading up to your appointment. You will receive a text reply if we miss your phone call. You may receive additional reminder texts in regards to your care 1-2 times per month. If you send us additional texts we may respond to those texts via phone call or text message.

3. Message and Data Rates

Message and data rates may apply based on your mobile carrier’s terms.



4. Privacy Policy

Your information will be handled in accordance with our Privacy Policy, which can be viewed at www.metroplexent.com/privacy-policy

5. Opt-Out Instructions

You can opt out at any time by replying "STOP" to any SMS message. Reply HELP for support. You may also contact us directly at 972-253-4280 via phone call or email us at frontdesk@metroplexent.com.

6. Liability

We are not responsible for any charges, errors, or delays in SMS delivery caused by your carrier or third-party service providers.

By opting in, you confirm that you are the owner or authorized user of the phone number provided and that you are at least 18 years old.