



COVID-19 Disclaimer and Acknowledgement

The COVID-19 pandemic has affected millions of people throughout the world. Healthcare providers and patients must consider the risks associated with the pandemic and how those risks affect the care we provide. At Metroplex ENT & Allergy we are committed to providing the safest environment for our staff and patients. However, we must also continue to provide much needed care for a variety of ear, nose, and throat problems.

We are taking these steps to decrease the risk of COVID-19 infection:

- Individuals who have known or suspected active COVID-19 infection are not permitted to come to our office.
- Individuals who have a cough with fever greater than 100.5 deg F are not permitted to come to our office.
- Individuals who have had close contact with someone who tested positive for COVID-19 infection must wait 14 days and be symptom-free before coming to our office.
- Adult patients should come to their visit alone unless another person is needed for safety reasons (elderly patients who cannot drive, or dizzy patients who cannot drive, etc.)
- Only one adult is allowed to attend the visit for pediatric patients. No other children are allowed to come to the visit.
- All patients/family members must wear their own mask when coming to our office and must keep the mask on at all times except during the oral or nasal portion of the exam.
- All individuals will be screened for fever/cough before entering the building.
- Staff members will also wear masks and will keep 6 feet of physical separation as much as possible during the visit.
- There will be less foot traffic in the clinic than normal so as to maintain social distancing in the waiting area and throughout the visit.
- We will frequently disinfect surfaces that are often touched such as door knobs.
- Receptionists will be working remotely so as to decrease face to face contact between individuals.
- Telemedicine visits are encouraged whenever possible.

Even with these steps it is not possible to completely prevent exposure to the virus that causes COVID-19 infection. The data on the virus is changing rapidly but it is now known to have the ability to spread from asymptomatic individuals. Therefore any individuals who come to our office must understand and accept this risk.

Patient/Legal Guardian Signature