

THE LAST STRAW

Dear Mr. Bollinger, President of Columbia University,

My name is Javon Terell Ross (STUDENT UNI: JR3993), first and foremost, I am a Man of God. One who does not subscribe to the evolutionary belief system of this carnal world. However, one who understands the importance of comprehending such systems of convoluted ignorance within a World Created by the One True Living God – often disrespectfully referred to as “the universe” or “higher power” or other improper nouns people choose to associate such degrading identities – founded through a lack of knowledge and understanding. Furthermore, prior to my matriculation into this grandiose institution of higher learning, God gifted me with a life full of esoteric experiences and qualifications. Consequently, it provides me with a rather unique quality of perspective.

In addition to being a Man called to serve my Lord and Savior – Jesus Christ, it was also my calling to Honorably serve my Family, my Friends, and my Fellow Humans as a Former Active-Duty Marine. After which my service continued with various Executive Federal Departments in the U.S. Government, such as the U.S. Department of Justice, in the role of Federal Law Enforcement Officer, and that of Private Security Contractor under the U.S. Department of Defense, and the Bureau of Diplomatic Security Service for the U.S. Department of State.

To give You a deeper unclassified understanding of my background, my most prolific assignment during my military service was as a Counterintelligence/Human-Intelligence Specialist (Agent), where my duties were to neutralize the efforts of Terrorism, Espionage, Subversion, and Sabotage (Counter-TESS) on a World-Wide scale.

Additionally, in January 2023, “The IRONMAN Group” recognized me as an “ALL WORLD ATHLETE” for finishing in the top 2% of all athletes in my age group, as well as being awarded the **GOLD** Designation as the **# 1 IRONMAN in the USA and #2 in the WORLD** (for my age group). You may visit my NPO 501(c)3 website (www.tri-again.org) for verification. Therefore, relative to the current matters at hand, please acknowledge my Pleasantly Relentless disposition.

The majority of my Professors, and relative Administrators have consistently been orchestratively instrumental in my successes, specifically here at Columbia University. However, there are a few who have presented themselves in opposition thereof. Therefore, the time has come for the Systemic Hierarchical Bureaucratic Bigotry, branded in the overall operational compass of this particular campus, to be terminated with extreme prejudice.

Here is a Non-exhaustive list of Potentially Liable Infractions to which are or have become unjustly germane to my name, and require immediate neutralization:

- ADA Inconsistencies
- Ethnic Associations
- Demographic Alienation

General Bias
Racial Profiling
Religious Affiliation
Slander

In the past, the Office of the President (Your Office) passively ignored my request to meet with You by providing excuses as to why You were and or would be unable to meet with me. Please do not allow this to be the case again. Something that was instilled in my soul years ago was that "Excuses are useless tools of incompetence, built on monuments of nothingness, and those who use them – never amount to anything." This situation is an organic dynamical seared to the constitution of Your Legacy, here at Columbia University and beyond.

With respect to Your Legacy as a Person, a Man, and as the longest reigning President of Columbia University, You are vehemently encouraged to intimately familiarize yourself with the details of this matter, which are provided to you via the forwarded email exchanges, supplemental documents, and media references within and or attached herein. Furthermore, once You have done so, to then reserve space in Your immediate schedule for us (You and I) to share a most productively endearing exchange of in-person pleasantries while ushering in resolutions beneficial to us all.

Before You, Mr. Bollinger, step down as President of Columbia University, it is Your responsibility to ensure our president elect, Miss Nemat "Minouche" Shafik, be set up for absolute success. In Your efforts to ensure this for her, it is beyond comprehensible reasoning the items herein be appropriately addressed and amicably absolved with resolute expedience.

If You were the one who slipped & fell down concrete stairs laced in BLACK ICE (on-campus), how would Columbia University handle You and Your Case – Yes, we agree, it would be handled in a manner exceedingly juxtaposed to that of mine – and that is a problem, because the only difference here is "who" it happened to.

As You critically examine the essence of these exchanges, it is my belief that You will begin to acknowledge the magnitude of dissonance within the confines of this convoluted mindset that has been plaguing this institutions progress of so-called inclusivity.

I look forward to sharing more intimate perspectives with each other upon our in-person combine of the minds.

Most respectfully submitted,



Neuroscience & Behavior I Degree Candidate

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*****The following is a chronological account of email exchanges between me and several Columbia University Administrators and or Departments, namely the Office of Disability Services and Columbia University Public Safety (Investigations Department).**

Most recent EMAIL EXCHANGES – relative to “Slip & Fall on BLACK ICE”

Columbia University Public Safety email exchanges:

***1ST EMAIL From: JR3993 (DTG**

Greetings Investigator Ken Finnegan,

It was a pleasure meeting with you on 14 February 2023, my father and I were most appreciative of your time and efforts.

As an Ex Federal Law Enforcement Officer, and Former Counterintelligence/Human-Intelligence Marine/DOD Trained Investigator, with extensive **Real-World** experience, please appreciate my position.

Unfortunately, the footage you allowed us to view in your office was incomplete and failed to highlight the entirety of the situation. Furthermore, your attempt to convince me that you were showing me the complete collection of available footage is incredulous.

Today, in my attempt to follow-up with you, as per our **in-person** conversation on Tuesday, the 14th of February, your colleagues informed me that you were out of the office today (16 February 2023, and would be returning the following Monday, 20 February 2023. Consequently, Dan “LNU” (the Interim Director of Investigations) was gracious enough to briefly meet with me in my efforts to re-establish contact with you. Unfortunately, we were unable to effectively communicate with one another in a manner that was most amicably acceptable. His tone was confrontational, combative, and dismissive – instead of concerning, compassionate and distinguished.

With that, in an effort to assist you in locating the appropriate footage from the most comprehensive vantage point, as per your request, Camera “**610W113 East**” is **owned** and **operated** by Columbia University Public Safety (Your office) – Dan Confirmed this as well. As an investigator, it is your responsibility to do your due diligence, and exhaust all potential resources, it’s hard for me to fathom you would deliberately dismiss or simply not include all of the footage related to my incident.

(NOTE: Camera 614 that we discussed *is* owned by your office as well; however, it’s N/A).

Therefore, in an effort to ensure compliance and full transparency, my doctor has requested said footage (**Letter is attached**). Please ensure your office saves the full account of my incident. This would include activities from 01 February 2023 through 14 February 2023 (at a minimum) – specifically from Camera “610W113 East” – and any other related/overlapping cameras.

Key Footage:

- § My Slip/Fall (01 February 2023)
- § Me walking to and in building **600 West 113th Street** to inform and request that salt be put on our steps as a result of my fall just moments ago (immediately after my fall). (01 February 2023)
- § Me receiving a bag of salt from building **600 West 113th Street** in order to spread a safe & sufficient amount of salt on our steps of building **608 West 113th Street** (01 February 2023 through 02 February 2023)
- § All ambulance interventions on my behalf (01 February 2023 through 12 February 2023)
- § Anything else you can find relative to this incident.

Please ensure that ALL of this footage is saved and ready to be delivered upon immediate request.

My Neurologist has generated a letter requesting this footage for diagnosis and treatment purposes.

Furthermore, this footage is going to be required for my claim as well.

Your immediate attention and responsiveness to this matter is imperative to the success of my recovery efforts; therefore, it is my hope that you are inspired to assist us in this matter with your full capacity for irrefutable resolve.

We look forward to hearing from you upon your return to the office on Monday (20 February 2023) or sooner.

Most supportively,

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"When We Compare Ourselves to Others, We Limit Ourselves to Their Achievements."

- JTR3.48.

***2ND EMAIL From: JR3993**

Please forgive the misprint - **building 601 W 113th, is the building I walked into and received the salt, etc...** you may disregard my reference to building 600 W 113th.

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(Investigator Ken Finnegan has yet to respond)

Columbia University Disability Services email exchanges:

1ST EMAIL SENT FROM: JR3993 (DTG 03 FEB 2023 @ 2101)

Team,

Please forgive this short message. More to follow upon medical team updates.

Wednesday morning as I was exiting my building, there was a significant layer of black ice covering the steps of building.

Consequently, I slipped down the concrete steps of our building - re-injuring my spine/ribs/ and exasperated the condition of my TBI (Traumatic Brain Injuries)

I didn't hit my head; however the impact caused some neurological concerns that have resulted in my being admitted again.

The ambulance took me to the hospital around 4/5am this morning (Friday (03Feb2023)).

I woke up having uncontrollable convulsions/full body hyper-spasms (much like a seizure) without losing complete body control.

We're waiting on the physicians to determine next best steps. I'm not sure when they'll release me - possibly this weekend.

Thank you for not giving up on me - I won't be down forever.

My location:

VA Medical Center
423 E 23rd St
New York, NY 10010
United States

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2ND EMAIL SENT FROM: JR3993 (DTG 15 FEB 2023 @ 1042)

Good morning All,

My Father and are at the VA HOSPITAL today, I have 4 follow-up doctors appointments here today.

We viewed both apartments and neither of them are acceptable. They fail to meet the handicap/disability accommodations requirements. I have a condition that requires having a personal thermostat for proper heating/cooling management. We need a space that will accommodate 2 or more people (a layout similar to our current temporary residence at Butler Hall). We need enough space for medical equipment and devices, as well as my personal items.

I will have my doctor provide you with a more specific letter if there is a misunderstanding of what requirements need to be met. Please let me know if you need another letter.

Additionally, we need housekeeping authorized (cleaning/towels). Please inform the staff at 400 Butler Hall to provide such accommodations, as per their guidance. I'm in no position to handle these daily duties at this point in my life. Please imagine yourselves in a similar situation and think of what you would need before offering something else to me.

If there is a building you are going to offer, there should be alternative (disability/wheelchair access). Please don't offer me another building that ONLY has steps to the entrance and/or apartment.

It would appear that you either have no true concerns for my well-being or you have no idea what the layout of the building/apartment is.

We have to do better. Furthermore, please honor our time and efforts, no one showed up or knew we were there to view the apartment at 511 W 113th yesterday. We waited for over 15 minutes until it was finally confirmed and we were shown the apartment.

I've seen other units on campus that my DS cohorts and non DS students have been assigned - so I have a thorough understanding of what you're able to provide. Please do the same without any further unnecessary delays or bureaucratic conditions.

With absolute respect and appreciation,

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**RESPONSE TO 2ND EMAIL FROM: (SERENA SHEA -DISABILITY SERVICES TO JR3993)
(DTG 15 FEB 2023 @ 1415)**

Hi Javon,

I hope your appointments are going well today. I've removed residential from this for the moment and they will be reaching out to you separately about another option. However, I did want to address some of your other requests. You are not currently approved for a personal thermostat or 2 or more person unit. To consider these requests, we will need medical documentation that speaks to the need for these accommodations. This should include the length of time you will need your brother or father living with you in housing.

As for your request for housekeeping services, DS does not provide this service for any student. This is not an accommodation- this is service of a personal nature that we do not provide.

I have attached a copy of the medical verification form that you can ask your doctors to complete or they may write a letter regarding the need for these requests. Please let me know if you have any questions and I hope you are getting closer to finding some relief from your symptoms.

Best,

Serena Shea, M.S. Ed.
Senior Coordinator
Pronouns: she/her/hers

[Disability Services](#)

Columbia Health

[Wien Hall](#), 1st Floor Suite 108A

411 W. 116th Street, MC 3714

New York, NY 10027

Phone: 212.854.2388

Fax: 212.854.3448

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RESPONSE TO ABOVE EMAIL FROM: (JR3993 TO SERENA SHEA) (DTG 16 FEB 2023 @ 0753)

Hi Miss Shea,

Please know, it wasn't my intention to convey I had already submitted or secured approval from the school about having enough space for 2 or more persons - I gave you my word these items would be addressed during my follow-up appointments this week. **As of yesterday (15 Feb 2023), the doctors have provided me with the required paperwork.** I will bring the originals to your office for processing this morning.

Regarding housekeeping - I thought it was odd that they told me to make the request through you all; however, that's what I was told by the staff, I don't want to name drop, but if you need the staff persons name I will provide that to you. (Please advise?)

My understanding was we were placed in this temporary residence with towel/and general cleaning service (bed making/new towels/trash/etc), not maid service. The staff informed us that is something we have to request. Please let me know how to achieve this or who can ensure this is provided.

Cheers to a wonderful day!

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RESPONSE TO ABOVE EMAIL FROM: (SERENA SHEA TO JR3993) (DTG 16 FEB 2023 @ 1523)

Hi Javon,

I've removed outside parties from this email for the moment. Thank you for dropping off the letter from the VA. We have reviewed this information and while it gives recommendations, it does not provide any clinical assessment or objective measures supporting the request. In order to review these high level housing accommodations, additional documentation is required to assess your needs.

Please ask your doctors to provide the following:

1. Medical rationale, including diagnostic information, for the request for personal thermostat. Please provide details regarding the clinical assessment or objective measures supporting the request.
2. Regarding the need for a personal care attendant (PCA), please have your doctors explain why you need a full-time live-in personal care attendant and what activities of daily living they will assist with. Please also let us know what health supports they will provide, as well as the duration the PCA is needed.

In regard to housekeeping, I am sure that the person you spoke with did not know the specific accommodations DS can provide and referred you to us to inquire. It is possible that this is a service that can be requested for an additional fee for people staying in temporary housing, but I do not know. This is something you can discuss with residential.

I know that you are struggling right now and trying to find answers to your recent symptoms. We don't mean to add anything to your plate, but we do need to be able to understand your current needs so we can advocate on your behalf for reasonable and appropriate accommodations. Please let us know if you have any questions.

Best,

Serena Shea, M.S. Ed.
Senior Coordinator
Pronouns: she/her/hers

[Disability Services](#)

Columbia Health

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RESPONSE TO ABOVE EMAIL FROM: (JR3993 TO SERENA SHEA) (DTG 16 FEB 2023 @ 1529)

Thank You for your email.

Please contact my Neurologist for all your justification needs/requirements.

His information is on the letter he provided.

If you're unable to connect with him, please let me know and I'll call the Hospital directly.

Sincerely,

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RESPONSE TO ABOVE EMAIL FROM: (SERENA SHEA TO JR3993) (DTG 16 FEB 2023 @ 1609)

Hi Javon,
Unfortunately, we are not able to do this. The full documentation needs to be in writing as it is reviewed by a committee. Please contact him and ask him to include the information I detailed below so we can move forward. Thank you.

RESPONSE TO ABOVE EMAIL FROM: (JR3993 TO SERENA SHEA) (DTG 16 FEB 2023 @ 1643)

Miss Shea,

I'm not understanding why your office is unable to contact my doctors directly to request exactly what you are requiring from them. They are happy to communicate with you and are expecting to if need be, as well as provide anything you need in writing - directly from them.

You are adding excessive amounts of stress on me and my recovery as well as my academic efforts by having to continually go back and forth with my doctors produce countless letters.

No one knows how long it's going to take me to recover well enough to be completely on my own. I'm pending multiple surgeries and treatments.

When a person is assigned a service dog, it's usually for a lifetime... I'm asking for this to be through the remainder of my time (Graduation 2024). That should be advocatable.

It feels like I'm being targeted with unnecessary requests here.

Please help me understand why you're not able to contact them for follow up information?

Respectfully,

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RESPONSE TO ABOVE EMAIL FROM: (SERENA SHEA TO JR3993) (DTG 17 FEB 2023 @ 1225)

Javon,

I understand that you stopped by the office today to speak to me this morning. While I have been able to meet with you occasionally in the past without an appointment, this is not how our office typically works, as I have other meetings scheduled. I realize that you are upset, but you must retain professional composure when you are in our office and speaking with my colleagues. Going forward, please email me to request an appointment and I will be a happy to schedule a convenient time with you.

It is also my understanding that you are currently in temporary accessible housing and have been offered 3 different accessible housing options. I am unsure why you have not accepted any of them. Please follow up with housing to let them know your decision and make the arrangements for your move.

Please also let me know where you are having difficulty using your swipe ID and I will determine with Public Safety if there is an issue that needs to be rectified.

Lastly, as I have explained, our office cannot reach out to your doctors as you are requesting. I am sorry if sending us this documentation from your appointments feels burdensome, but this is the only way we can evaluate your current needs.

RESPONSE TO ABOVE EMAIL FROM: (JR3993 TO SERENA SHEA) (DTG 17 FEB 2023 @ 1335)

Sarena,

ALL CAPS ARE FOR EMPHASIS- NOT YELLING OR AGGRESSIVE OR DISRESPECTFUL in ANY WAY SHAPE OR FORM.

I've been nothing less than professional with you and your staff, it would seem that some of your staff members have a problem with being held accountable for their actions.

I appreciate your attempt to reprimand me; however, your email (in that regard) is unwarranted. I encourage you to inform your staff to refrain from arbitrarily interrupting conversations they have no business involving themselves in, especially when their involvement was not solicited or requested by the staff members I was having a conversation with.

PLEASE DONT ATTEMPT TO PAINT THE "ANGRY BLACK MAN" picture with me - that will create an entirely NEW PROBLEM FOR YOU AND YOUR OFFICE AND THE SCHOOL.

Let's keep this about - "Doing unto to others as you would have them do unto you." (Mathew 7:12 in the Bible - aka - THE GOLDEN RULE

Furthermore, I DID NOT COME TO SEE YOU, I came to make an inquiry with anyone available to speak with me, namely the staff in the front office.

I know how to make an appointment with you, we've been successful at arranging them in the past and there should be no problem doing so in the future.

I DO NOT NEED TO MAKE AN APPOINTMENT TO SIMPLY COME ASK A QUESTION, appointments are for situations that require more in-depth or personal conversations and matters.

I will not accept ANY residency that is not SET UP FOR HANDICAP / DISABLED ACCESS (bathroom handles for showering/sitting and maneuvering etc). Your office FAILED to list these accommodations on my original DS paperwork in 2019 Dec/2020 Jan. All you approved me for was a STUDIO - while approving me for campus-wide ELEVATOR & DS Door/Ramp access. (That doesn't add up AT ALL.)

Furthermore, you failed to ensure that Columbia Housing was aware that these were accommodations that were required (medically) for my housing. This is the reason they keep offering me nothing but STUDIOS with no DS ACCESS.

YOU STILL HAVE FAILED TO INFORM ME AS TO "WHY" your office is unable to communicate with my physicians, especially when your office has informed me that you are able to speak directly with them.

I'm not provided you with any additional documentation until you explain and provide policy references as to what your office can and cannot do relative to communicating with my doctors and reviewing paperwork that I submitted (which you told me, as well - that your office is all of a sudden unable to review).

I've been more than flexible with you and your staff. It's time that a change is made within the community of your office in your efforts to assist people in my position or similar.

If your office would have done their due diligence, I would have NEVER BEEN IN MY PREVIOUS BUILDING.

Please let me know if I should have my Lawyers speak with you all from here on out or if you prefer to continue working directly with me.

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