

Global**MEDIA**

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Your Local Cloud  
Communications Provider



GMCVoIP is a leading UCaaS provider continually evolving to offer the best products and services in the industry such as Cloud PBX, SMS, Chat, Video Conferencing, Screen Share and Mobility features. Our infrastructure is geo-diverse with active-active redundancy and each extension is dual-registered. We have two physical data centers in NJ and FL and two cloud hubs in Virginia and Iowa: Virginia built in Google Cloud & Iowa in AWS.

# Features



## Video Meetings

Facilitate up to a 25 person video conference including Video, Voice, Text Chat and Screen Sharing.



## Call Center

Set up call queues or offices with longer than normal holding times. Comes with detailed reporting.



## Call Recordings

Store call recordings for up to one year, and access them directly from your web phone.



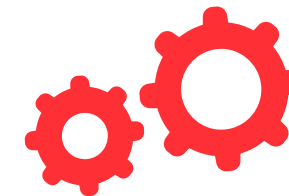
## CRM Integration

Integrate with over 200+ CRMs including Salesforce, Hubspot, ConnectWise and more.



## Mobile App

Chat, SMS, see if colleagues are online, and adjust answering rules all while you're on the go.



## Automated Attendants

Automatically greet callers and route them anywhere. Easily customizable through the web portal.



## Fax to Email

Full HIPAA compliant solutions with the ability to send and receive faxes from your email or our online portal.



## Voicemail to Email

Have voicemails delivered right to your email, complete with caller ID, .wav file, and full text transcription of the voicemail.



# Why Cloud Communications?

Proactively protect your workforce from illness (and distraction!) by calling GMCVoIP and learning more about how Unified Communication and VoIP platforms will keep your employees happier, healthier, and more productive throughout the year.

- ✓ Work Flexibly
- ✓ Unified Tools
- ✓ Low Cost



# Infrastructure

## Active-Active GeoDiverse

**GMVoIP** uses geographically diverse data centers across the country to maintain service in case one facility has a power outage. That means if we lose power due to a hurricane in Florida, another location will take over seamlessly. And your customers will never know.

- No impaired service
- Data Centers in Florida, New Jersey, Virginia, and Iowa



# The Local Difference



## Direct Access

No long hold times, or transferred calls. Talk to our US-based, local support team whenever you need us.



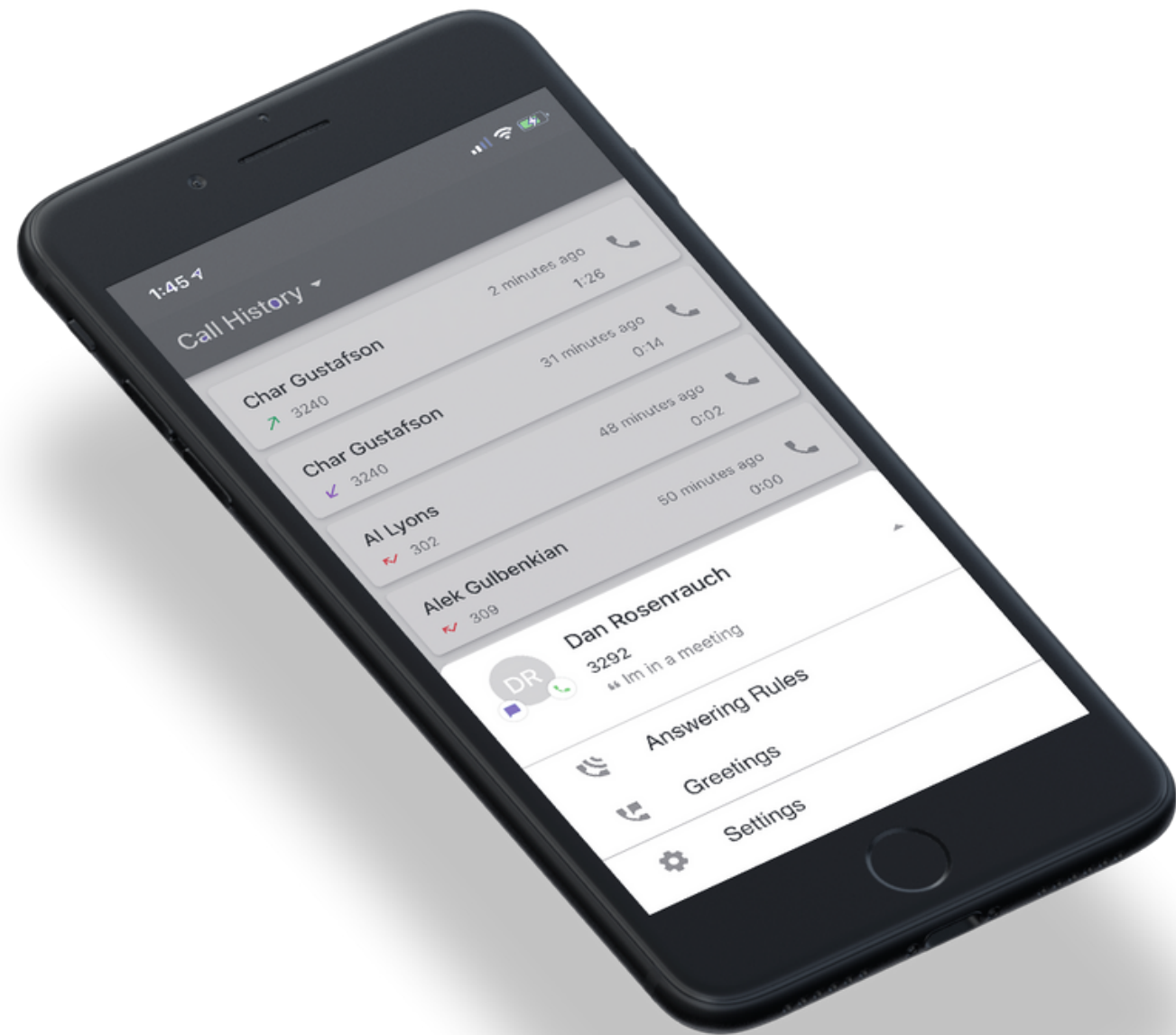
## Local Presence, Local Support

As your local provider, we get to know your business more than other providers can. Plus, we can stop by to understand your needs!



## Dedicated Attention

Our team is ready to help troubleshoot any hiccup you may run into. A dedicated support line with 24/7 US-based help will put you and your team at ease.



# Mobile App

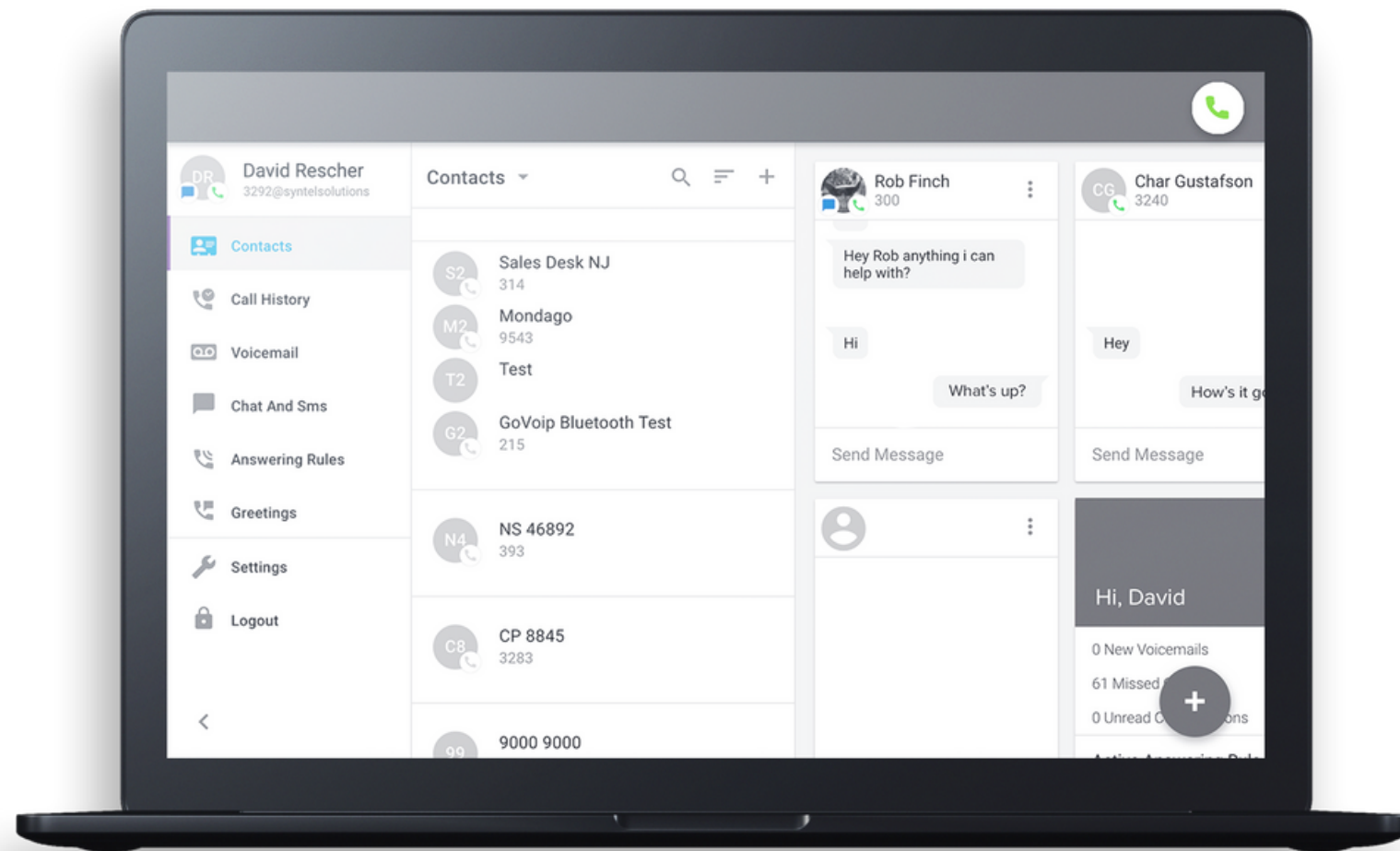
Never miss a call with GMCVoIP's mobile app. Your office phone will ring your mobile phone through the app.

- SMS + MMS
- Manage Answering Rules
- See Coworker Online/Offline Status
- Visual Voicemail
- Chat with Your Team

# WebPhone

Make and receive calls through GMCVoIP's online WebPhone. Chat with your team, make calls, and view call history all in one place.

- Customizable Views
- At-a-glance View of Team Communications
- Set up and Edit Answering Rules
- SMS/MMS Text Message
- Voicemail to Text
- File Sharing via Chat and SMS
- Group Messaging in Chat and SMS







# Video Conferencing

GMCVoIP's Video Conferencing supports up to a 25-person video conference including Video, Voice, Text Chat and Screen Sharing.

- File Sharing
- Active Speaker Detection
- Guest Invitation Links
- Chat and Participant List
- Full Screen Mode
- Selectable Layouts

# Microsoft Teams

- User-friendly Functionality
- Save on Calling Plans
- GMCVoIP offers calling plans at a significant discount compared to other providers. It can help **save 20% or more** by switching over.
- We can help enable Microsoft Teams as your VoIP system





**(800) 697-1496**



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