

# Luminous Optometry Membership Plan –Terms & Conditions

## 1. Membership Overview

- The Luminous Optometry Membership Plan (“Plan”) is an in-house savings program for vision care services and eyewear provided at Luminous Optometry.
- This Plan is NOT insurance and cannot be combined with vision or medical insurance.
- Membership provides discounts on select services and products for 12 months from the enrollment date.

## 2. Membership Eligibility & Fees

- Available to individuals and families who receive services at Luminous Optometry.
- Membership fees are non-refundable and must be paid in full at the time of enrollment.
- Membership automatically expires after 12 months unless renewed.

## 3. Included Services & Discounts

### 1. Services

- a. Comprehensive Eye Exam | 1st exam is included
  - i. Subsequent exam is 30% off
- b. Medical Eye Exam | 30% off
- c. Contact Lens Exam | 20% off

### 2. Frames

- a. Generic | \$89
- b. Platinum Tier Brand Name | 15% off
- c. Gold Tier Brand Name | \$199
- d. Silver Tier Brand Name | \$179
- e. Bronze Tier Brand Name | \$159

### 3. Lenses

- a. Single Vision | 20% off
- b. Bifocal | 15% off
- c. Progressive | 10% off
- d. Material Upgrade | 15% off
- e. Anti-reflective coating | 15% off
- f. UV Protection | 15% off

### 4. Contact Lenses

- a. Monthly CL Annual Supply | 5% off
- b. Biweekly CL Annual Supply | 5% off
- c. Dailies CL Annual Supply | 10% off

### 5. Misc. Benefit

- a. Priority scheduling

## 4. Exclusions & Limitations

- The Plan does not cover medical eye exams (e.g., red eye visits, glaucoma management, diabetic eye exams).
- Discounts do not apply to already discounted packages, promotions, or special sales.

- Cannot be used in conjunction with insurance, flexible spending accounts (FSA), or health savings accounts (HSA) for services/products that insurance could cover.
- Membership benefits are non-transferable and cannot be shared with individuals outside the enrolled household.

#### 5. Payment & Cancellation Policy

- Membership fees must be paid upfront; no payment plans are available.
- Membership is non-refundable even if benefits are unused.
- If a member misses an appointment without proper notice, standard no-show fees may apply.

#### 6. Agreement & Acknowledgment

By signing below, I acknowledge that I have read, understood, and agree to the terms and conditions of the Luminous Optometry Membership Plan. I understand that this is a discount program, not insurance, and that membership fees are non-refundable.

Patient Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

#### Legal Disclaimers

- The Luminous Optometry Membership Plan is not a qualified health plan under the Affordable Care Act (ACA), and does not meet any insurance requirements.
- Membership fees cannot be submitted to insurance for reimbursement.
- Luminous Optometry reserves the right to modify pricing or benefits with written notice before the renewal period.
- Membership does not guarantee appointment availability and is subject to office scheduling policies.