

SHEPHERD

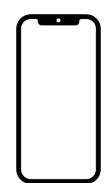
HOME CARE & REPAIR

BECOME A SHEPHERD MEMBER FOR ACCESS TO ON DEMAND SERVICES



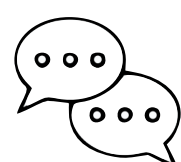
Outsource your to-do list

Stop chasing marginal repairs. Leverage Shepherd as a single source for your home repair needs.



Easy to communicate

Submit requests via text



Communicate exclusively with a dedicated coordinator

Chat with an accessible account manager who knows your home. No more phone calls, emails, or texts.



Work with trusted, quality trades

Whatever your request, we'll staff it using full-time Shepherd technicians or handpicked partners.



Trust that your home is in good hands

Experience home care the way it should be: easy and stress-free.

MEMBERSHIP OPTIONS

Membership Only

\$49 a month

***Outsource your toDo's
with a single source**

***Access to on demand
services**

Plan 1: 2 visits, 9 tasks

\$1299 per year

****MOST POPULAR****

***Includes membership plus a 2
visit preventative maintenance
plan**

Plan 2: 4 visits, 21 tasks

\$2399 per year

***Membership plus a 4 visit
preventative maintenance plan**

S H E P H E R D

HOME CARE & REPAIR

ANNUAL MAINTENANCE/MEMBERSHIP PACKAGES

We've developed two preventative maintenance plans. Our goal is to provide a simple, effortless program to tackle home care basics. Maintenance programs are billed in advance. Shepherd provided materials (e.g., filters, bulbs, and batteries) and extra charges (e.g., additional water heaters and HVAC units) billed at time of service.

Plan 1: 2 visits, 9 tasks

	VISIT #1	VISIT #2
Change HVAC filters and clean primary drains and return air vents <i>Includes 2 units, additional units \$30 each per visit, filters billed separately</i>	✓	✓
Change light bulbs as needed <i>Bulbs billed separately, replacements over 14' high may be subject to additional fees</i>	✓	✓
Visually inspect sinks, toilets, fixtures and drain assemblies for leaks <i>Repairs not included</i>	✓	✓
Change smoke and CO2 detector batteries <i>Batteries billed separately</i>	✓	
Flush Water heaters <i>Includes up to 2 tank or tankless heaters, additional heaters \$75 each</i>		✓
Clean Dryer Vent <i>Includes one dryer vent, additional dryers \$75 each, Cleaning of Unit NOT included</i>	✓	

Plan 2: 4 visits, 19 tasks

	Visit #1	Visit #2	Visit #3	Visit #4
Change HVAC filters and clean primary drains and return air vents <i>Includes 2 units, additional units \$30 each per visit, filters billed separately</i>	✓	✓	✓	✓
Change light bulbs as needed <i>Bulbs billed separately, replacements over 14' high may be subject to additional fees</i>	✓	✓	✓	✓
Visually inspect sinks, toilets, fixtures and drain assemblies for leaks <i>Repairs not included</i>	✓	✓	✓	✓
Change smoke and CO2 detector batteries <i>Batteries billed separately</i>	✓			
Flush Water heaters <i>Includes up to 2 tank or tankless heaters, additional heaters \$75 each</i>		✓		
Clean Dryer Vent <i>Includes one dryer, additional dryers \$75 each</i>		✓		
Flush shower and sink drains and clean aerators <i>Includes kitchen, laundry, and three bathrooms, additional bathrooms \$25 each</i>			✓	
Lubricate garage door and mechanical gates <i>Vehicles should be removed from garage</i>			✓	
Clean dishwasher drain filter and sanitize machine <i>Requires dishwasher to be empty</i>				✓
Sanitize washing machine <i>Requires washing machine to be empty</i>				✓