

SHEPHERD

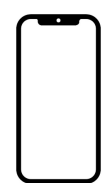
HOME CARE & REPAIR

BECOME A SHEPHERD MEMBER FOR ACCESS TO ON DEMAND SERVICES



Outsource your to-do list

Stop chasing marginal repairs. Leverage Shepherd as a single source for your home repair needs.



Keep track with a dedicated app

Submit requests, organize your list, manage your schedule



Communicate exclusively with a dedicated coordinator

Chat with an accessible account manager who knows your home. No more phone calls, emails, or texts.



Work with trusted, quality trades

Whatever your request, we'll staff it using full-time Shepherd technicians and handpicked partners.



Trust that your home is in good hands

Experience home care the way it should be: easy and stress-free.

TOP REQUESTED SERVICES AND SELECT PRICING

	SHEPHERD STAFFED	RATES (HOURLY/DAILY)	THIRD-PARTY STAFFED*	DIAGNOSTIC CHARGE MAY APPLY
ON-DEMAND SERVICES				
GENERAL REPAIRS	✓	\$90 / 550		
PAINT	✓	\$90 / 550		
CARPENTRY	✓	\$100 / 700		
ELECTRIC	✓	\$150 / 1000	✓	✓
PLUMBING	✓	\$125 / 900	✓	✓
HVAC REPAIR			✓	✓
APPLIANCE REPAIR			✓	✓
POWER WASHING			✓	
WINDOW CLEANING AND REPAIR			✓	
GUTTER CLEANING AND REPAIR			✓	
GARAGE DOOR REPAIR			✓	✓
ROOF REPAIRS			✓	
TILE AND FLOORING			✓	

If you don't see the service you are looking for, send your team a request.

* Construction is defined as a discretionary project longer than two days and requiring more than three vendors. Construction projects may be subject to a separate agreement, may require a 50% deposit, and depend on availability of resources, which are separate from Home Care and Repair. Third party services are subject to a bid, unless consent is otherwise granted by a member. Shepherd oversees all third-party jobs.

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*TERMS AND CONDITIONS APPLY. SEE MEMBERSHIP AGREEMENT AT MYSHEPHERD.COM

SHEPHERD

HOME CARE & REPAIR

ANNUAL MAINTENANCE PROGRAMS FOR MEMBERS ONLY

We've developed two preventative maintenance plans exclusively for our members. Our goal is to provide a simple, effortless program to tackle home care basics. Maintenance programs are billed in advance. Shepherd provided materials (e.g., filters, bulbs, and batteries) and extra charges (e.g., additional water heaters and HVAC units) billed at time of service.

	VISIT #1	VISIT #2		
Plan 1: 2 visits, 9 tasks, \$1199 Yr				
Change HVAC filters and clean primary drains and return air vents <i>Includes 2 units, additional units \$30 each per visit, filters billed separately</i>	✓	✓		
Change light bulbs as needed <i>Bulbs billed separately, replacements over 14' high may be subject to additional fees</i>	✓	✓		
Visually inspect sinks, toilets, fixtures and drain assemblies for leaks <i>Repairs not included</i>	✓	✓		
Change smoke and CO2 detector batteries <i>Batteries billed separately</i>	✓			
Flush Water heaters <i>Includes up to 2 tank or tankless heaters, additional heaters \$75 each</i>				✓
Clean Dryer Vent <i>Includes one dryer, additional dryers \$75 each</i>	✓			
			Visit #1	Visit #2
Plan 2: 4 visits, 21 tasks, \$2299 Yr				
Change HVAC filters and clean primary drains and return air vents <i>Includes 2 units, additional units \$30 each per visit, filters billed separately</i>	✓	✓	✓	✓
Change light bulbs as needed <i>Bulbs billed separately, replacements over 14' high may be subject to additional fees</i>	✓	✓	✓	✓
Visually inspect sinks, toilets, fixtures and drain assemblies for leaks <i>Repairs not included</i>	✓	✓	✓	✓
Change smoke and CO2 detector batteries <i>Batteries billed separately</i>	✓			
Flush Water heaters <i>Includes up to 2 tank or tankless heaters, additional heaters \$75 each</i>		✓		
Clean Dryer Vent <i>Includes one dryer, additional dryers \$75 each</i>		✓		
Flush shower and sink drains and clean aerators <i>Includes kitchen, laundry, and three bathrooms, additional bathrooms \$25 each</i>				✓
Lubricate garage door and mechanical gates <i>Vehicles should be removed from garage</i>				✓
Clean dishwasher drain filter and sanitize machine <i>Requires dishwasher to be empty</i>				✓
Sanitize washing machine <i>Requires washing machine to be empty</i>				✓