

U and Universal

Incident Reports:

Providers of community based mental health services, developmental disabilities, and/or substance use service are required to report incidents. Failure to do so may result in actions against the provider possibly affecting funding or the continuation of services. So, what is an incident? The simple answer is anything out of the ordinary that affects, or could affect, the person served adversely.

If you are providing direct care services, it is your responsibility to report any incident to your supervisor as soon as an incident happens or as soon as you learn about an incident. If you are not sure if the occurrence is an incident, call your supervisor and report it anyway. Your supervisor will make the determination whether it warrants an incident report.

Did you know?

Universal has a strategic plan. The strategic plan is the vision that Senior Management has for the agency moving forward. The strategic plan can be found at Universal's website: www.umhs.net.