# **Del Norte Wrestling, Inc. – Refund Policy for Prepaid Fees**

*Effective Date:* [09/08/2025]

Del Norte Wrestling, Inc. ("the Club") is committed to fairness and transparency in handling prepaid fees for our youth wrestling programs. As a nonprofit organization serving the community, we strive to accommodate reasonable refund requests while ensuring sustainability of our operations.

#### 1. Initial Refund

Members may cancel their registration within **5 business days** of payment and receive a **full refund**, provided that:

- No practices or events have been attended.
- Cancellation request is submitted in writing (email or letter) within that time.

#### 2. Extended Refund

Refunds for cancellations **after the 5-day period** may be granted, less administrative costs, prior to the 2<sup>nd</sup> week of practice under the following circumstances:

- **a. Relocation;** If the participant moves **more than 25 miles away** from Del Norte County, a refund may be granted.
- **b. Medical Condition or Injury;** If a participant suffers a **medical condition or injury** that occurs within the first week of practice and prevents participation for the remainder of the season, a refund may be granted upon receipt of a doctor's note.

#### 3. Non-Refundable Items

The following are **non-refundable** once issued or ordered:

- USA Wrestling Membership fees
- Team gear (uniforms, warm-ups, etc.)
- Tournament registration fees already paid
- Insurance or administrative processing fees (up to \$25)

### 4. Refund Request Process

To request a refund, please:

- 1. Submit a written request to:
  - delnortewrestling@gmail.com

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- Del Norte Wrestling, Inc., [PO BOX 422, Crescent City, CA 95531]
- 2. Include:
  - o Participant's full name
  - o Reason for cancellation
  - o Date of original payment
  - o Any supporting documentation (e.g., medical note, proof of relocation)
- 3. Requests will be reviewed by the Board of Directors and responded to within **14 business** days.

# 5. Discretionary Clause

The Club reserves the right to make **exceptions** in extraordinary circumstances at the discretion of the Board of Directors.

## 6. Contact

For questions regarding this policy, please contact:

delnortewrestling@gmail.com

**\( [707-954-4154]** 

Thank you for supporting Del Norte Wrestling, Inc. and helping us build a positive environment for our youth athletes.

Approved and effective: 09/08/2025