RPA – Internal Audit's Role in Scaling Automation Across the Enterprise

In a session co-facilitated by EY and Chick-fil-a, we will discuss tactical considerations for Internal Auditors whose organizations are leaning towards robotic process automation (RPA). Whether your organization is just starting out, or engaged in a mature automation program, we will go beyond theory to reflect on what makes an organization's RPA journey successful, and what can lead to failure. Through real-life examples we will explore opportunities, risks and lessons learned throughout the RPA lifecycle, and highlight where Internal Audit can (and should) add the most value.

Bios

Jimmy Marquis

Jimmy Marquis is a Senior Manager in EY's Intelligent Automation practice, with more than 8 years of experience in the Automation space. Jimmy is focused on delivering automated solutions to clients including robotic process automation (RPA), OCR processing, NLP, machine learning, chatbots, and cognitive platforms. He has helped organizations scale their intelligent automation programs from pilots through standing up Centers of Excellence, to building and supporting an automated workforce at scale. As the lead solution architect, he has overseen the automation of over 200,000 annual hours of work across multiple functions and sectors. Jimmy graduated from The University of Alabama with a triple major in Finance, Accounting, and Economics. He is based in Atlanta, GA.

Camille Felton

Camille Felton is currently a Senior Lead Analyst within the Financial Analytics & Solutions group and has been with Chick-fil-A, Inc. since January 2015. She serves as the Program Manager for Intelligent Automation (IA) at the company, which entails defining and managing projects to implement core IA program capabilities and standards, as well as aspects of the operating model. She also supports multiple facets of the process lifecycle services from automation candidate evaluation and prioritization to benefits reporting and metrics.

Camille started her career with Bank of America, where she was a Senior Real Estate Analyst. She held roles executing lease administration and managing the annual construction project capital and expense cash flow within the real estate portfolio. Upon joining Chick-fil-A, her role began with cash flow forecasting and bank relationship management, but it expanded into also incorporating continuous process improvements and analytics for Treasury with an emphasis on managing corporate financial risk.

She graduated from The University of Georgia with dual degrees in finance and German. Camille is a member of the Association for Financial Professionals (AFP) and holds CTP and FP&A designations.