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IT for Non-IT Auditors: What You Need to Understand Now

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Learning Objectives

1. Explain why IT risk is no longer isolated to the IT department
2. Recognize the core IT concepts every internal auditor needs to understand
3. Identify IT risk indicators during operational, financial, compliance, and process audits
4. Ask better, plain-English questions of IT and business stakeholders
5. Determine when to handle IT risk within the audit team and when to involve specialist
6. Define practical steps to build IT fluency without becoming overly technical





Every Audit is Technology Enabled

Section 1



Goals

You ***do not*** need to become an IT auditor. You ***do*** need to become IT-risk fluent.



Understand the
business impact of
technology risk



Recognize where ***IT risk*** shows up in
non-IT audits



Ask better
questions



Know what matters and
when to involve
specialists



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Where do you feel least comfortable?

- Access and user permissions
- Change management
- Cybersecurity/resilience
- Cloud/SaaS/vendor risk
- Data/interface controls
- AI and automation
- Knowing what evidence is enough



Audience Poll





The IT Risk Landscape Has Changed

Section 2



The Old Mental Model vs. Today's Reality



Current Reality

Technology risk is embedded in every business process.

Systems drive decisions, workflows, approvals, reporting, and customer experience.

Cyber, identity, vendors, and resilience are board-level risks.

Audit must understand system-driven evidence and automated workflows.



What has changed in the Risk Environment?

TECHNOLOGY HAS BECOME FASTER,
MORE DECENTRALIZED, MORE
OUTSOURCED, AND MORE AUTOMATED

Today,
organizations face:

- More cloud-based systems
- More vendors and connections
- Access controls matter more
- Data moves further and faster
- AI is reshaping processes
- Resilience matters as much prevention



IT Risk is Business Risk





What Non-IT Auditors Actually Need to Understand

Section 3



The Practical IT Risk Map

Identify &
Access

Privileged
Access

Change
Management

Interfaces &
Data Flows

Automated
Controls

Cloud/SaaS
Governance

Third-party
technology
risk

Cyber
resilience

AI &
Automation
governance



Identity and Access: Who Can Do What?

Ask Yourself: Who has access, what can they do, and should they still have it?

Key Concepts

- User provisioning
- Termination access removal
- Role changes
- Segregation of duties
- Periodic access reviews
- Privileged/admin access
- Service accounts

Red Flags

- Shared accounts
- Users with more access than their role requires
- Access reviews completed mechanically
- Terminated users not removed promptly
- Admin access not separately monitored





Privileged Access

Who can override the normal rules?

- Admin accounts
- Database access
- Emergency access
- Developer access to production
- Elevated permissions



Change Management: *What Changed and Who Approved It?*



Request & Documentation



Change never documented



Review & Testing



No approval or testing evidence



Production Deployment



Developer moves own changes to production



Monitoring & Follow Up



Emergency changes never reviewed



Interfaces and Data Flows: Where does the data go?

1

*How data moves
between systems*

Includes system integrations, APIs, batch jobs, and manual uploads/downloads that transfer information across applications.

2

*How information is
verified*

Includes reconciliations and exception reporting used to confirm data is complete, accurate, and processed correctly.

3

*How issues are
identified and resolved*

The timing of each audit is driven by real-world factors like recent changes, new systems, regulatory pressure, incidents, or leadership concerns.



Automated Controls: When the System Becomes the Control

Automated Control Risk

- ***Our job*** – Determine if the system is configured correctly and has not changed.

Important for Audits:

Auditors need evidence that the configuration is appropriate and protected from unauthorized change.

Common Examples:

- Three-way match
- Credit limits
- Approval routing
- Duplicate payment prevention
- System-enforced segregation of duties
- Required fields
- Automated exception reporting



Cloud, SaaS, and Vendors



The Control
Environment You
Do Not Fully Own



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Managing the Third Party Risk

Shared
Responsibility

Vendor Oversight

Access & Security

Connected
Systems

So What? Moving to the cloud does not transfer accountability — organizations must understand, monitor, and verify the controls they rely on from vendors.



Cyber Resilience: How to be Prepared



Identify threats quickly and respond before they become major disruptions.



Restore critical systems and data fast enough to meet business needs.



Keep the organization operating through incidents and recovery events.





AI and Automation: Governance

Where is AI being used?

- Use Case Inventory
- Data inputs
- Shadow AI

What decisions does AI influence?

- Human review
- Bias & Fairness
- Explainability

Who is accountable?

- Approval
- Monitoring
- Model drift





Internal Audit's Role Has Changed

Section 4



Internal Audit's Role Has Changed



- Internal audit ***does not*** own technology risk.
- Internal audit ***does*** need to understand how technology affects the risk and control environment.



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Internal Audit Should Move Toward:

1. From checklist testing to risk-based questioning.
2. From isolated IT Audits to integrated audit coverage.
3. From technical assurance only to business-impact assurance.



What Should IA Be Providing?

IA should provide assurance over the organization's ability to manage technology-enabled risk by:

- 1 Identifying technology dependencies in business processes.
- 2 Testing whether key technology controls are designed and operating.
- 3 Connecting IT risk to business outcomes.
- 4 Challenging governance and ownership gaps.
- 5 Coordinating with IT audit, cybersecurity, compliance, privacy, and risk functions.



Where non-IT Auditors Add the Most *Value*

You know
the process.
IT knows the
system. Risk
lives in the
connection.

What we observe

- Interview results
- System Outputs

What it means

- Control effectiveness
- Emerging risks
- Root Causes

What Leadership Needs

- Decisions
- Priorities
- Actions





How to Listen for IT Risk in Any Audit

Section 5



Tune into IT Risk in Any Audit

Key Questions when you hear these things from Management

“System won’t allow XYZ”

Who configured that rule, and how do we know it still works?

“Access is role-based”

Who approves roles, and when are they reviewed?

“Report comes from the System”

What data feeds the report, and can it be changed?

“Vendor handles that”

What are we responsible for?

“It’s automated”

What controls protect the automation?



Five Questions that Work in Almost Any Audit...

Non-technical, but powerful questions:

- 1 What systems support this process?
- 2 Who can initiate, approve, change, or override transactions?
- 3 What data is used, and where does it come from?
- 4 What parts of the process are manual, automated, or vendor-managed?
- 5 What would tell management that something went wrong?



What Proves the Control Worked



Claim

Management says:

1. "We review access."
2. "Changes are approved."
3. "The system won't allow it."



Evidence is Reviewed

Examples include:

1. System generated access listing with evidence of review
2. Change tickets with approval, testing, and migration evidence
3. Configuration screenshots with date/time/context



Audit Conclusion

Control objectives achieved when:

1. Reviewed
2. Completeness and Accuracy verified.
3. Discrepancies resolved.



Mini Case Study



Payroll introduces a new timekeeping system integrated with HR and the general ledger. Management says implementation went well and “the system handles approvals.”

Think through these questions:

Where could IT risk show up?

What could go wrong?

What evidence would you request?

What questions would you ask?





Key Takeaways

- Technology changes how controls operate.
- Automated approvals require configuration assurance.
- Interfaces require completeness and accuracy checks.
- Access drives authorization risk.
- Vendor involvement changes evidence needs.
- Business ownership still matters.





Building the Skillset

Section 6



IT Fluency Roadmap for Internal Auditors

Build *IT confidence* step-by-step: understand, apply, collaborate, and lead.

Foundational

- Understand core IT control concepts

Applied

- Recognize IT risk in business audits.

Collaborative

- Work better with IT specialists

Strategic

- Advise leadership on technology-enabled risk

Practical Skills



Access, change, data, vendors, resilience

Ask better process and evidence questions

Scope clearly, translate risks, review findings

Connect IT risk to business objectives and governance





How Early-Career Auditors Can Start

Learn the top 10 IT terms used in your organization

Ask what system supports each process you audit

Shadow an ITGC walkthrough

Review one SOC report and identify user controls

Practice mapping process steps to system steps

Ask “what could go wrong if access, data, or change controls fail?”



When to Bring in an IT Specialist

KNOWING WHEN SPECIALIZED
SUPPORT IS NEEDED

Highly Technical
Controls

Complex Privileged
Access

Cybersecurity & Cloud

Data & Analytics

AI Governance

System
Implementation



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Bringing it all Together

Section 7



What You Should Understand

The best auditors connect business objectives, technology, controls, and risk.



Understand the
business objective
& *impact*



Recognize
technology
dependency



Understand *IT*
controls and
interpret *evidence*



Enforce
ownership &
accountability



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36

Takeaway Tool: The IT Risk Conversation Guide

Systems
Involved

Access

Change

Data/Interface

Vendor &
Cloud

Cyber
Resilience

AI &
Automation

Evidence

When to
involve
specialists





Final Q&A



Open Discussion



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