

FROM HYPE TO CONTROLS:

The Cloud, Regulation, and AI in the Internal Auditor's Crosshairs

IIA ATLANTA CONFERENCE



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Jamey is the Risk practice leader with more than 20 years of progressive experience leading and organizing IT audit and IT Security teams and projects. He has provided IT audit and advisory services to various Fortune 500 and mid-size multinational companies in multiple industries. Jamey has further experience in Information Technology Standards & Governance, IT Risk Assessments, Cloud Security and Governance, and Disaster Recover Planning. He has been actively involved in ISACA, ISC2, IIA, CSA and MCA&F for over 20 years.



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OBJECTIVES

- Identify and understand the pivotal cloud, regulatory, and AI inflection points from 2005 to 2025.
- Understand how each "Megatrend" changed attack surfaces, compliance obligations, and control expectations.
- Discuss practical techniques to identifying and mitigating risks.
- Understand how to incorporate these "Megatrends" into your own risk assessment and internal audit program.



- EVOLUTION OF RISK LANDSCAPE
- CLOUD ERA
- REGULATION TAKES CENTER STAGE
- EMERGENCE OF AI
- AI GOVERNANCE
- FORWARD LOOKING HOLISTIC INTERNAL AUDIT STRATEGY
- CLOSING AND QUESTIONS







EVOLUTION & EMERGING RISK

The last 20 years have reshaped the risk landscape faster than any previous era.

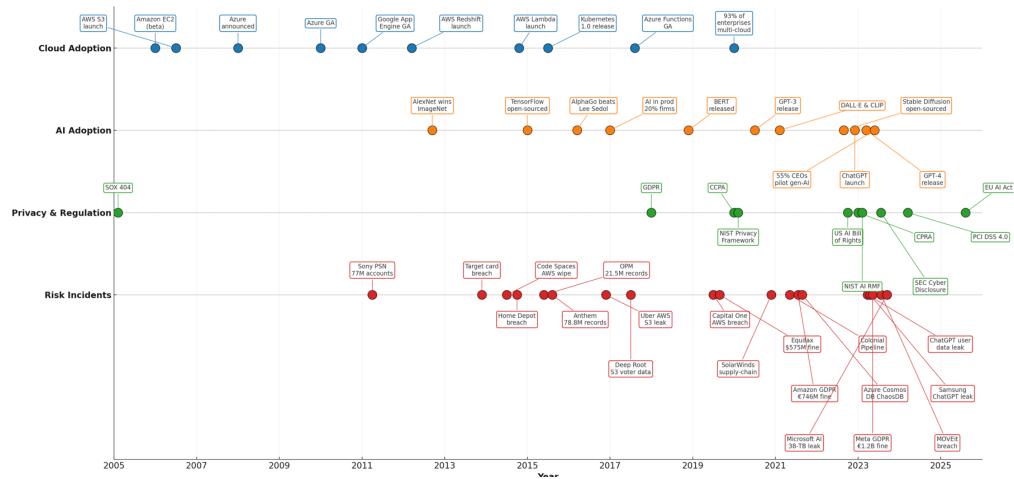
Three "Megatrends" that had the most impact in technology and the risk landscape:

- 1. Cloud adoption \rightarrow
- 2. Regulation boom \rightarrow
- 3. Al Expansion.

What does the Board and the Audit Committee expect of Internal Audit today?



CLOUD, PRIVACY/REGULATORY, & AI RISKS 2005 - 2025



SIKICH

EVOLUTION & EMERGING RISK

| RISK CATEGORY | DESCRIPTION & AUDIT FOCUS |
|--|--|
| Data Privacy & Jurisdiction | Cloud storage often spans regions; data moves dynamically. Risks around privacy laws, cross-border data flows, and CSP access to data must be assessed. |
| AI-Specific Risks | Algorithmic bias, inaccuracy, accountability gaps, and model validation shortcomings can lead to flawed decisions. Auditors must validate model governance. |
| Cloud Configuration & Isolation Weaknesses | Multi-tenant environments, weak access controls, and insider threats heighten risks. Internal audit should evaluate segregation and monitoring controls. |
| Governance & Oversight | Al embedded without oversight poses data integrity and compliance risks. Embedding audit throughout Al lifecycle ensures accountability. |
| Talent & Readiness Gaps | Many audit teams lack Al/cloud expertise, hampering control assessments. Readiness maturity varies widely. |
| Dynamic Attack Surfaces | Al in cloud creates new, evolving threats—traditional periodic reviews aren't enough. Risk models must adapt. |
| External Expectations & Regulation | Regulators and DOJ increasingly push for AI risk review in compliance programs. Independent auditing of AI systems is a growing focus. |



NEXT FIVE YEARS OF **RISK LANDSCAPE**

| RISK THEME | WHY IT'S RISING | AUDIT EARLY WARNING SIGNAL |
|---|---|--|
| Al Supply-Chain Poisoning | Tampered model weights compromise downstream Al apps | Missing checksum / SBOM check |
| Synthetic Fraud & Deepfake Extortion | GPT-v5 multimodal + real-time voice cloning enables hyper- real scams | Spike in MFA resets or odd wire approvals |
| Cloud-Concentration Outage | 3 hyperscalers host > 80% workloads; region failure = systemic impact | BCP tests skip region-wide failover |
| Quantum-Ready Encryption Gap | Post-quantum window ~4-6 years; legacy data at risk of 'steal-now-decrypt-later' | No crypto-asset register or quantum migration plan |
| RegTech Fatigue | Controls balloon (DORA, ISO 42001, ESG); owners face audit fatigue | More open remediation items; SOX testing slippage |



NEXT FIVE TO 10 YEARS

Cybersecurity & Technology Risks



- Al-enabled attacks (adaptive phishing, botnets)
- Expanding IoT attack surface
- Quantum threats to encryption
- Governance gap tech > regulation

Ethical & Societal Dilemmas



- Algorithmic bias in decisions
- Data privacy & misuse risks
- Weaponized AI & disinformation
- Job displacement & reskilling gap

Future of Risk

Geopolitical & Economic Instability



- Tech supremacy competition
- Cascading global cyber risks
- Adoption pressure vs. risk

Emerging Science & Clean Energy



- Al-driven biotechnology advances
- Clean energy & demands
- Quantum breakthroughs in science



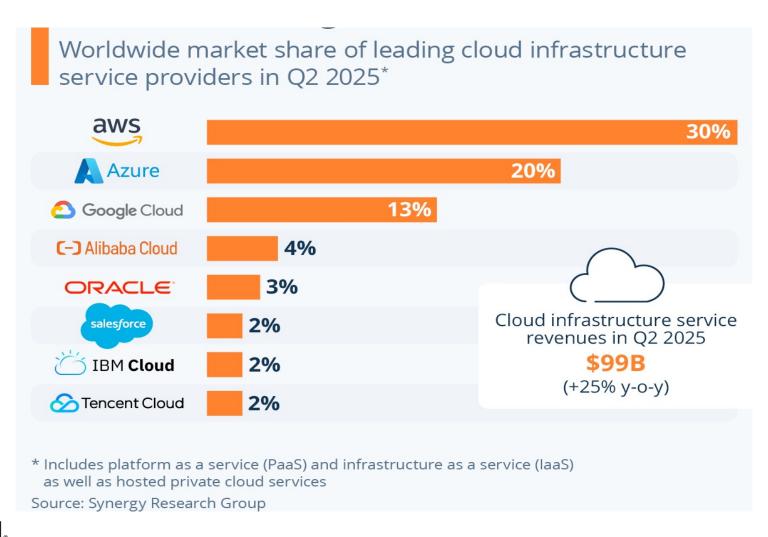




CLOUD ADOPTION

| THEME | LATEST NUMBERS | |
|------------------------------|--|--|
| Ubiquity | 94 % of enterprise-size organizations (1 000+ employees) now run at least some production workloads in the cloud. | |
| Workload Penetration | Over 50 % of all enterprise + SMB workloads—and data—are already in public clouds. | |
| Multi-Cloud Normal | 89 % of organizations report using two or more public clouds (up from 87 % the prior year). | |
| Provider Split (enterprises) | es) AWS 30 % • Azure 20 % • GCP 13 % host "significant workloads." | |
| Cost Gravity | 33 % of enterprises spend >\$12 M a year on public-cloud services; 11 % exceed \$60 M . | |
| Top Challenge | 84 % say managing cloud spend is harder than security; budgets expected to rise another 28 % in 2025. | |
| Security & Governance | 61 % of large enterprises now deploy multi-cloud security tooling; 57 % use multi-cloud FinOps tools to rein in costs. | |







RISKS OF CLOUD ADOPTION

- Data Security & Privacy Risk of breaches, unauthorized access, data residency issues.
- Regulatory Compliance GDPR, HIPAA, SEC, and sector-specific obligations.
- Shared Responsibility Gaps Misunderstanding of what provider vs. customer secures.
- Vendor Lock-In Difficulty migrating or multi-cloud strategy challenges.
- Service Availability & Resilience Outages or disruptions affecting critical operations.
- Configuration Errors Misconfigured storage buckets, IAM roles, or network settings.
- Cost Overruns Poor visibility/controls over usage leading to unexpected expenses.







REGULATORY TIMELINE

Technology risk is now regulatory risk.

Regulatory initiatives have started around the world and now technology risk is synonymous with regulatory risk!

| YEAR / REGULATION | KEY INTERNAL AUDIT IMPLEMENTATION |
|--|---|
| 2010 - HIPAA / HITECH | Audit PHI safeguards; review access controls; test breach notification processes. |
| 2016 – EU–US Privacy Shield | Audit cross-border transfers; validate contractual clauses; assess third-party compliance. |
| 2018 - GDPR | Verify lawful basis for processing; review DPIAs; test subject rights (access/deletion); records of processing. |
| 2020–2025 – U.S. State Privacy Laws | Test opt-out mechanisms; validate "Do Not Sell/Share" compliance; audit data retention and consent processes. |
| 2023 – SEC Cybersecurity Disclosure Rule | Review incident response escalation and disclosure controls; validate Board reporting; test 10-K/8-K accuracy. |
| 2023 – EU NIS2 Directive | Audit cyber resilience for critical infrastructure; test incident reporting obligations; review supply chain risk. |
| 2024 – EU Al Act (phased 2025–2027) | Map AI systems to "high-risk"; review governance roles; audit model documentation and risk management system readiness. |



KEY SHIFTS IN REGULATORY ENVIRONMENT: **THEN AND NOW**

What changed? Maturity and evolution in processes.

Regulators moved from policies on paper to proof of operating effectiveness.

THEN (2010'S)

- Privacy compliance = policy checklists, minimal enforcement
- Cyber disclosures = voluntary, often burled in risk factors
- Cloud risk = handled through
 SOC 2 reports from providers
- Regulators focused mainly on financial reporting (SOX) and sector-specific laws
- Internal Audit role = confirm policies exist and basic controls are documented

NOW (2020'S)

- Privacy = operational evidence required (GDPR DPIAs, DSAR SLA reporting, CPRA opt-out signals)
- Cyber = mandatory disclosure rules (SEC 8-K/10-K, NIS2 obligations)
- Al = new governance expectations (EU Al Act classification, monitoring transparency)
- Internal Audit role = confirm controls are operating and evidence can be produced under regulator scrutiny



REGULATIONS ON THE HORIZON

| DOMAIN | UPCOMING REGULATIONS | | |
|--------------------------|---|--|--|
| Al Regulations | EU Al Act (2024): Phased rollout 2025–2027; classifies Al by risk (Prohibited, High-Risk, Limited, Minimal). High-risk systems (HR, credit, healthcare) require documentation, testing, and human oversight. US: No federal Al law; NIST Al Risk Management Framework (2023) emerging as de facto standard. FTC actively policing deceptive or biased Al. Global: UK, Canada, China drafting sector-specific Al rules. | | |
| Cloud Regulations | EU NIS2 Directive (2023): Effective 2024–25; expands incident reporting and supply chain oversight obligations for digital service providers (including cloud). US SEC Cyber Rule (2023): Requires cyber governance disclosures in annual reports and timely reporting of material incidents (8-K within 4 business days). Shared Responsibility Enforcement: Regulators increasingly scrutinize customer-side controls (e.g., IAM, misconfigurations). | | |
| Data Privacy Regulations | US State Privacy Laws: Over 20 states by 2025; obligations for opt-out, consent, sensitive data, and retention. Cross-Border Transfers: Schrems II → Standard Contractual Clauses (SCCs) + Transfer Impact Assessments (TIAs). New EU-US Data Privacy Framework (2023) under legal challenge. Sectoral Updates: Healthcare (HIPAA updates), financial services (Basel/Al guidance). | | |



AI REGULATORY INITIATIVES AROUND THE WORLD

| Characteristics | European Union | United States | United Kingdom | China | Canada ••• | Australia 👯 |
|---------------------------------|--|---|--|---|--|---|
| Regulatory Approach | Risk and Rights-Based | Market-Driven | Context and Market-Driven | State-Driven | Risk and Rights-Based | Risk and Rights-Based |
| Al Regulations / Initiatives | EU AI Act General Data Protection Regulation Product Liability Directive EU Data, Digital Services, Digital Markets, Data Governance Act | Executive Order 14179: Removing Barriers to American Leadership in Artificial Intelligence Executive Order 14141: Advancing United States Leadership in Artificial Intelligence Infrastructure | Context and principle- based framework UK Online Safety Act UK Data Protection Framework and Digital Information Bill | Generative AI Regulation Personal Information Protection Law Deep Synthesis Regulation Algorithm Recommendation Regulation | Al and Data Act (proposed, part of Bill C-27, the Digital Charter Implementation Act), focused on responsible Al guidelines for development/ deployment | Al Ethics Principles (voluntary guidelines) Roadmap for Developing a National Al Strategy |
| Enforcement | European AI Office National Data Protection Authorities | Office of Management and Budget (OMB) communicates to federal agencies how to comply with executive order (M-25-21, M-25-22) | Information Commissioner's Office Competition and Markets Authority Department for Science, Innovation, and Technology Sector-specific regulators | Ministry of Science and Technology National Development and Reform Commission Sector-specific regulators | Innovation, Science, and Economic Development Canada (ISED) Sector-specific regulators | Office of the Australian Information Commissioner (OAIC) Australian Competition and Consumer Commission (ACCC |



ENFORCEMENT TRENDS

GDPR

- Meta (2023): €1.2B fine for unlawful EU-US data transfers.
- Amazon (2021): €746M fine for advertising/data processing violations.
- California Consumer Protection Act / California Privacy Rights Act
 - Sephora (2022): \$1.2M fine for failure to honor opt-out requests.
- SEC Cyber Rule / Cyber Disclosures
 - SolarWinds executives (2023): SEC charges for alleged misstatements on cyber risk disclosures.
- Al / FTC Enforcement
 - FTC actions (2023–24): against AI vendors for deceptive claims and biased outcomes.



INTERNAL AUDIT'S ROLE IN REGULATORY ERA

| ACTIVITY | ACTIVITY WHAT IT MEANS | | IA'S ROLE |
|---|--|--|--|
| 1. MAINTAIN A REGULATORY APPLICABILITY MAP | regulations apply to which | | Check if management has a current map; e.g., which apps store EU data (GDPR), use AI (AI Act), or fall under HIPAA/NIS2. |
| 2. VERIFY EVIDENCE EXIST AND IS CURRENT | Regulators want evidence, not just policies (DPIAs, SCCs/TIAs, SEC disclosure playbooks, AI model cards). | Companies often fail on producing artifacts quickly, not on having policies. | Sample-check that documents exist, are up-to-date, and align to actual practices. |
| 3. TEST OPERATING EFFECTIVENESS | Go beyond "is there a process" to "does it work?" (mock DSAR, review last cyber incident, inspect configs). | Regulators expect proof processes work in practice, not just on paper. | Test outcomes: response times, documented decisions, correct configurations. |
| 4. FACILITATE HORIZON SCANNING Identify upcoming regulations before they take effect (EU AI Act 2025–27, new state privacy laws, sectoral updates). | | Audit can be a trusted advisor by alerting leadership before obligations hit. | Brief leadership annually on regulatory changes that may alter controls. |
| 5. COMMUNICATE READINESS TO AUDIT COMMITTEE & MANAGEMENT | Translate compliance into simple dashboards/readiness reports (e.g., % systems with DPIAs, Al gaps). | Boards face personal liability (SEC, EU). They need clear, concise visibility. | Provide assurance, highlight gaps, and outline remediation paths. |







ARTIFICIAL INTELLIGENCE IN ACTION

There are many ways in which we can break down AI, including the following commonly known subsets.

Machine Learning (ML)

ML uses algorithms and data to assist computers in learning tasks or performing functions, without necessitating specific programming parameters. It includes supervised, unsupervised, reinforced, and deep learning.

Natural Language Processing (NLP)

NLP focuses on the study and analysis of linguistics as well as other principles of Al to create an effective method of communication between humans and machines or computers.

Robotic Process Automation (RPA)

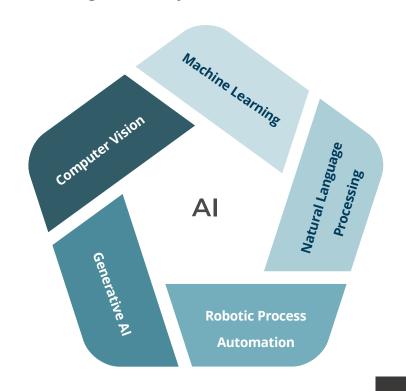
The focus of RPA is to drive business efficiency through automation of low-skills, tedious operational tasks, enabling focus to high-skills tasks, while reducing human errors.

Generative AI (Gen AI)

This subset of AI is focused on generating text, images, music, or even entire human-like conversations. These are designed to produce new, original data by learning patterns from existing datasets.

Computer Vision

Computer vision moves beyond simply translating a group of pixels into a corresponding image. It incorporates classification and segmentation of images.



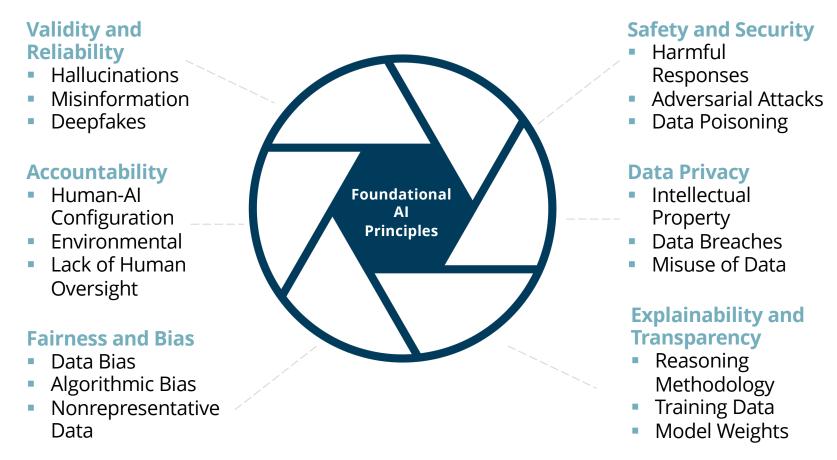


AI ADOPTION **TIMELINE**

| YEAR | MILESTONE | AUDIT & ORGANIZATION LEVEL RISK |
|-----------|---|--|
| 2017 | Only around 20 % of enterprises had any Al in production. | Al risks mostly theoretical; few IA programs address them. |
| 2018 | Adoption <i>doubles</i> in one year. | Enterprises start considering Al risk |
| Nov. 2022 | ChatGPT launch ignites gen-Al craze. | Shadow-Al & data-exposure risk explode overnight. |
| 2023 | 55 % of CEOs already piloting or deploying gen-Al. | Boards expect assurance on speed-to- value <i>and</i> control. |
| 2025 | 78 % of firms use AI; 71 % use gen-AI in ≥ 1 function. | Continuous Al-control testing moves from "nice" to "necessary." |



AI RISK CATEGORIES FOR THE ORGANIZATION





THIRD PARTY VENDOR AI RISKS

- Lack of transparency and explainability.
- Intellectual property (IP) ownership.
- Model performance and maintenance.
- Vendor lock-in.
- Business continuity and exit strategy.
- Regulatory compliance.





ARTIFICIAL INTELLIGENCE FAILURES IN THE NEWS

Tasting Table.

McDonald's Is Removing Its Current Al **Technology From More Than 100 Drive-Thrus** March 2024

Copilot goes into autopilot, starts breaking rules

August 2023

Pregnant woman sues after AI accuses her of carjacking

April 2024

X's chatbot Grok accuses NBA player of going on vandalism spree after it misinterprets tweets about game

September 2023

Al-generated song submitted to the Grammys

June 2024

Rite Aid Banned from Using AI Facial Recognition After FTC

Microsoft Recalls CoPilot+

Says Retailer Deployed Technology without Reasonable Safeguards



SECRET A AGENTS

The next step on the Al journey

WHAT ARE THEY?

Autonomous systems that:

- Perceive their environment.
- Make decisions.
- Take actions to achieve goals.
- Learn from interactions.

WHY SHOULD YOU CARE?

- Autonomy is harder to monitor.
- Proactive actions by a machine are hard to regulate/control.
- Transparency can be obfuscated by the sheer number of actions and interactions.



ALIGN YOUR **AI RISK TAXONOMY**

SIKICH®

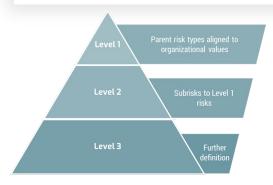
A risk taxonomy provides a common classification of risks that allows them to roll up systematically to enterprise risk,

enabling more effective risk responses and more informed decision-making.

ENTERPRISE RISK Reputational Strategic **Financial** Compliance Operational Talent **ENTERPRISE** LEVEL 1 RISKS Technology Talent Strategic Data Third Party Security LEVEL 1 RISKS Explainability & Fairness & Bias Safety & Validity & Data Privacy Accountability Transparency Reliability Security Detection LEVEL 2 RISKS CONTROLS LAYER (Policies and Tools) Developing AI solutions will introduce risk into our environment. Risks will be detected (and prevented) if we develop the appropriate controls.

BEST PRACTICES

- Ensure your organization's values are embedded into the risk types.
- Design your taxonomy to be forward looking and risk based.
- Make Level 1 risk types generic so they can be used across the organization.
- Ensure each risk has its own attributes and belongs to only one risk type.
- Collaborate on and communicate your taxonomy throughout organization.



AI INNOVATION SHOULD BE **BALANCED WITH SAFETY**

SAFETY

- Protect users/citizens from unintended consequences of Al applications.
- Establish organizations to be responsible and accountable for the use of their Al applications.
- Deliver a framework in which users/citizens have the right to file complaints against Al providers and compensation can be enforced.

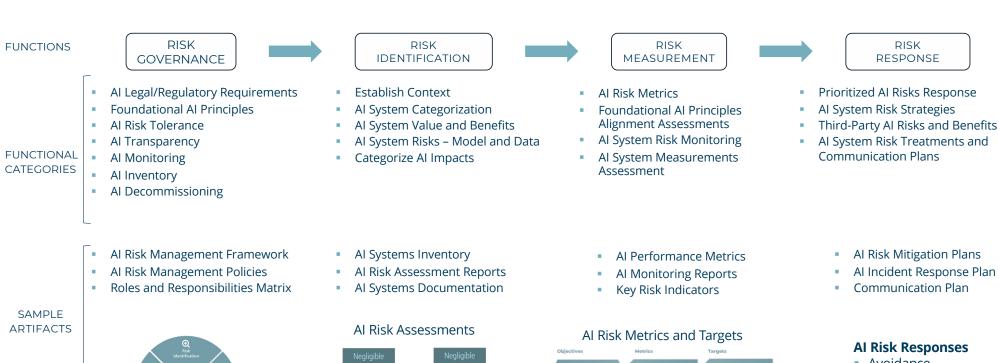
INNOVATION

- Promote and enable the rapid and agile development and deployment of Al applications.
- Minimize bureaucratic oversight and compliance costs.
- Deliver an Al ecosystem/framework that promotes innovation and competition.



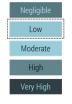


AI RISK MANAGEMENT FRAMEWORK **OVERVIEW** CORE FUNCTIONS, FUNCTIONAL CATEGORIES, AND SAMPLE ARTIFACTS









Low X Moderate High



- - Avoidance
 - Mitigation
 - Transfer
 - Acceptance

IIA AI AUDITING FRAMEWORK



Governance (Board / Audit Committee)

- Define Al vision, strategy, values, and risk appetite.
- Oversee accountability and ethics alignment.
- Monitor organizational readiness and oversight.



Management (1st & 2nd Lines)

- Establish Al policies, controls, acceptable use.
- Manage data integrity, cybersecurity, third parties.
- Execute Al with transparency, explainability, auditability.



Internal Audit (3rd Line)

- Advisory: Support Al strategy, governance, & leadership teams.
- Assurance: Test Al governance, controls, compliance.
- Evaluate AI risk inventory, lifecycle, and regulations.



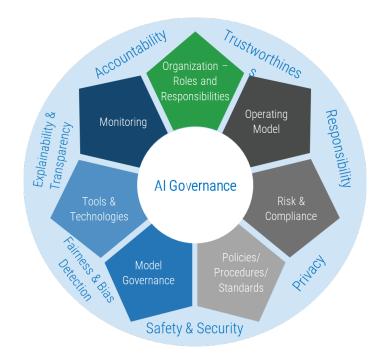




WHAT IS AI GOVERNANCE?

Al governance is a set of practices and structures that ensure investments, resources, and risks are aligned in the best interests of the organization and produce business value. Al governance is the extension of corporate governance to Al investments, resources, and risks.

- Extends corporate governance to Al investments, risks and resources.
- Align Al governance with enterprise values and long-term strategy
- Implements responsible AI principles (fairness, transparency, and accountability)
- Ensures AI is governed across its lifecycle (design → deployment → monitoring)





ALIGNING AI WITH CORPORATE GOVERNANCE

Corporate Governance is a system of rules, practices and processes by which an organization is directed and controlled set by the board and executives. Al Governance is no different.

ENTERPRISE GOVERNANCE

Authority for enterprise governance falls to the board and executive management.

- Provides strategic direction for the organization
- Ensures objectives are met.
- Sets the risk standards or profile.
- Delegates resources responsibly

AI GOVERNANCE

Al subcommittees will govern the use of Al within the organization.

- Ensures Al initiatives align with IT and organizational goals.
- Ensures Al initiatives align with our responsible Al principles and ethical standards.
- Mitigates risks associated with the use of Al.
- Defines and ensures the adherence to policies and standards related to implementing AI within the organization.
- Final decision authority for resolving any Al-related issues.



FOUNDATIONAL RESPONSIBLE AI PRINCIPLES

Leveraging industry best practices and practitioner insights, we have identified the six foundational AI principles below:

DATA PRIVACY

Privacy values such as anonymity, confidentiality, and control will guide our choices for AI model/system design.

FAIRNESS AND BIAS DETECTION

We will endeavor to ensure any models/systems are fair and free from harmful bias.

EXPLAINABILITY AND TRANSPARENCY

Al actors will be accountable for the functioning of Al systems.

SECURITY AND SAFETY

Al model/systems should be resilient, secure, and safe throughout their entire lifecycle

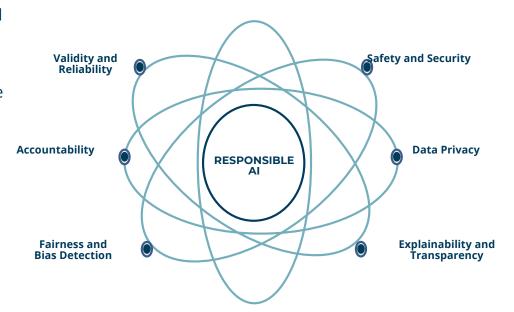
VALIDITY AND RELIABILITY

Al systems should perform reliability and as expected.

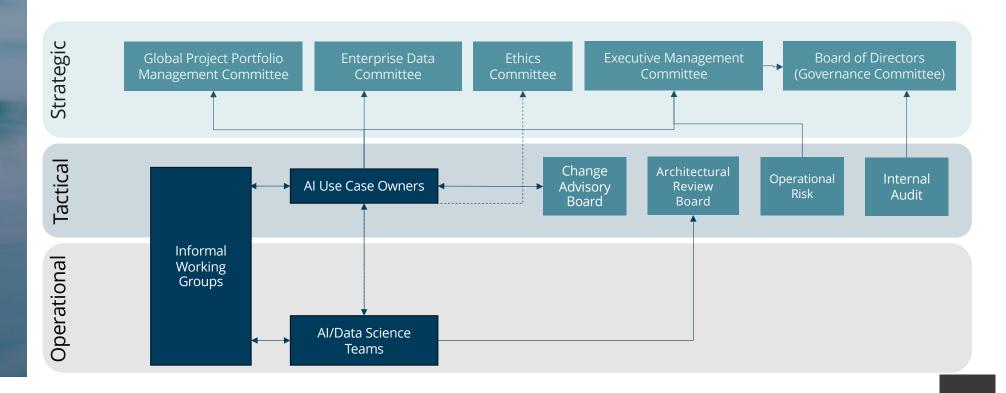
ACCOUNTABILITY

Al actors will be accountable for the functioning of Al systems.





Example AN ORGANIZATION'S GOVERNANCE STRUCTURE





WHY AI GOVERNANCE IS CRITICAL (IBM)?

Al governance is a set of practices and structures that ensure investments, resources, and risks are aligned in the best interests of the organization.

| FINDING | STATISTIC | INTERPRETATION / WHY IT'S IMPORTANT |
|--|--|--|
| Dependence on people vs. technology | 64% of CEOs say success with Gen Al depends more on people's adoption than the technology itself. (IBM Newsroom) | Technology alone isn't enough — culture, change management, training, and workforce readiness are critical. Without adoption, even excellent tools may underperform. |
| Governance recognition vs implementation | 75% of CEOs say "trusted AI is impossible without effective AI governance"; only 39% believe they have good generative AI governance in place today. (IBM Newsroom) | There is a big gap: many leaders believe governance is necessary, but few think their organizations have matured to that point. Huge opportunity for audit oversight. |
| Speed vs comfort / risk | 61% say the organization is pushing generative AI adoption more quickly than some employees are comfortable with. (PR Newswire) | Rushing ahead can trigger risks: poorly controlled systems, backlash, mistakes. Suggests need for balance. |
| Workforce impact | 63% say their teams have the skills/knowledge to incorporate Gen Al. (IBM Newsroom) • 56% have not yet assessed the impact of generative Al on their employees. (PR Newswire) • 51% are hiring Al roles that didn't exist last year; 47% expect workforce reduction or redeployment in next 12 months. (PR Newswire) | Shows both opportunity (new roles, new skills) and risk (disruption, retraining, potential job shifts). Auditors should check whether workforce and HR risk are being managed. |
| Cultural & collaboration challenges | 65% say success depends on collaboration between finance & tech; but 48% say internal competition among C-Suite hinders collaboration. (PR Newswire) | Governance isn't just structure; culture matters. Silos and internal friction undermine governance and risk management. |



AI RISK MANAGEMENT FRAMEWORK – WHAT INTERNAL AUDIT TESTS?

Al governance follows the same cycle as enterprise risk management — governance, identification, measurement, and response. Internal Audit's role is to verify that each step is operating effectively across the Al lifecycle.

| FRAMEWORK STEP | WHAT MANAGEMENT DOES | INTERNAL AUDITOR'S RESPONSIBILITIES | EVIDENCE TO TEST |
|----------------|---|--|---|
| Governance | Define Al policies, assign roles & accountability. | Assess clarity of governance, check Board oversight, evaluate committee structure. | Al governance policy, RACI chart, Board minutes, committee charters. |
| Identification | Maintain Al system inventory, classify risk levels (E.g., prohibited, high risk, low risk). | Verify inventory completeness, test classification criteria. | Al system inventory, risk categorization matrix, project register. |
| Measurement | Monitor model performance, track bias, set KRIs; validate explainability. | Evaluate monitoring process, sample metrics, check bias testing. | Model cards, validation results, bias testing reports, monitoring dashboards. |
| Response | Apply controls (avoid, mitigate, transfer, accept); conduct incident response. | Review mitigation actions, test incident response & remediation. | Risk assessments, mitigation plans, Al incident logs, remediation reports. |



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INTERNAL AUDITOR'S ROLE IN AI GOVERNANCE

Internal Audit ensures that AI investments, resources, and risks are aligned with organizational objectives, laws, and ethical expectations. IA's role extends corporate governance to AI by providing **independent assurance and advisory support.**

- Evaluate Al Governance Frameworks Review whether policies, committees, and accountability structures exist and are effective.
- Assess Al Risk Management Test how Al risks are identified, categorized, monitored, and mitigated.
- Review Data Governance & Integrity Validate data quality, lineage, access controls, and protection of sensitive data.
- Audit Compliance with Regulations Ensure readiness for GDPR, CPRA, SEC Cyber, EU AI Act, and emerging AI/Privacy laws.
- Ensure Transparency & Explainability Verify models can be explained to regulators, customers, and management.
- Provide Assurance & Advisory Offer independent assurance to the Board, while advising management on emerging risks.
- Monitor Third-Party Al Risks Evaluate reliance on vendors/SaaS providers embedding Al in tools; confirm contracts assign clear responsibility.
- Facilitate Horizon Scanning Brief leadership on upcoming AI regulations and assess organizational readiness.







KEY ACTIONS FOR INTERNAL AUDITORS

Internal Audit ensures that AI investments, resources, and risks are aligned with organizational objectives, laws, and ethical expectations. IA's role extends corporate governance to AI by providing **independent assurance and advisory support.**

- People Upskilling and training.
- Process Risk-based approach, collaboration and shared responsibility.
- Tools Data lifecycle, privacy, documentation and continuous auditing.



FUTURE-READY INTERNAL AUDIT



1. Upskill and Educate

- Build knowledge of Cloud & AI (laaS, PaaS, ML, NLP, Generative AI).
- Track evolving regulations (GDPR, CCPA, HIPPA, AI laws).
- Develop Al audit methodologies (bias, fairness, transparency, data provenance).



2. Adopt a Risk-Based Approach

- Prioritize audits on critical cloud/Al systems handling sensitive or high-risk data.
- Integrate cloud & Al risks into enterprise risk framework.



3. Collaborate with Stakeholders

- Partner with IT &
 Security to understand
 Al/cloud architectures
 and controls.
- Engage Legal & Compliance to ensure regulatory alignment.
- Communicate risks and recommendations clearly to leadership & audit.



FUTURE-READY INTERNAL AUDIT



- 4. Leverage Cloud-Native and Al-Powered Audit Tools
- Cloud Security Posture Management (CSPM): Utilize CSPM tools to continuously monitor cloud configurations and compliance deviations.
- Cloud Access Security
 Brokers (CASB): Employ
 CASB solutions to gain
 visibility and control over
 cloud usage, enforce
 security policies and
 detect threats.



- 5. Focus on the Shared Responsibility Model
- Verify Client-Side
 Controls: Ensure the
 organization is diligently
 fulfilling its responsibilities
 for security "in the cloud",
 including access
 management, data
 encryption, network
 configuration, and
 application security.
- Review Cloud Provider Attestations.



- 6. Emphasize Data Lifecycle Management
- Data Discovery and Classification: Confirm that organization has a clear inventory of all data stored in the cloud, including access management and data encryption.
- Data Minimization:
 Assess the use of techniques to protect personal data is collected and retained analysis.



FUTURE-READY INTERNAL AUDIT



- 7. Promote a Culture of Privacy & Security
- Advocate for Privacy by Design: Encourage the integration of privacy principles into the design and development of all cloudbased systems and Al applications.
- Continuous Improvement:

 Foster a culture of continuous
 impro9vement in data privacy
 and security practices, driven by
 ongoing monitoring, regular
 audits, and lessons learned.



- 8. Document Everything
- Maintain Comprehensive Documentation: Document all audit findings, control recommendations, management responses, and remediation efforts related to cloud and AI data privacy.
- This is crucial for demonstrating due diligence and compliance.



KEY TAKEAWAYS



The risk landscape is rapidly changing, and the next five years will see more change.



Governance is essential for risk management and creating trust.



Effective oversight requires a combination of technical and procedural controls.



Internal Auditors play a crucial role in ensuring risk mitigation and the effectiveness of governance.



A risk-based approach that includes the key "megatrends" can help prioritize audit efforts and address emerging risks.



Documentation and transparency are foundational elements.





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