

IIA Senior Vice Chairman of the Board

J. Michael Joyce, Jr., CIA, CRMA

J. Michael “Mike” Joyce is the Vice President, Chief Auditor & Compliance Officer for the Blue Cross Blue Shield Association (BCBSA), a national federation of 36 independent, community-based and locally operated blue Cross and Blue Shield companies. The Blue System is the nation’s largest health insurer, covering more than 107 million members.

With more than 35 years of professional experience, Joyce has been with BCBSA since June 1999. Before joining the Association, he served as director of internal audit and controller for Rush Prudential Health Plans in Chicago, and held a variety of positions with the JCPenney Company’s internal audit department.



Joyce directs the internal audit, national anti-fraud and compliance staff functions for BCBSA, and is responsible for the development of BCBSA-sponsored voluntary compliance, anti-fraud, and internal audit training programs for BCBS licensees. Joyce established the BCBSA National Anti-Fraud Department to provide centralized support to licensees. He also created a voluntary external quality assessment review process for BCBS Plan internal audit functions to ensure compliance with professional standards promulgated by The Institute of Internal Auditors (IIA).

Joyce has been active with The IIA since 1989. He was the 2015-16 Chairman of the North American Board. He currently is a member of the Global Board Executive Committee, and is the Global Board’s Senior Vice Chair for 2018-19. Joyce served on the Board of Governors for the Chicago Chapter of the IIA from 1995 until 2015, including a term as chapter president in 2001-02. Joyce also was a founding Advisory Board member for DePaul University’s IIA-endorsed Internal Audit Program.

Joyce is a member of the National Association of Corporate Directors, American Institute of Certified Public Accountants, Illinois Certified Public Accountant Society and the Pennsylvania Institute of Certified Public Accountants. Joyce is a Certified Internal Auditor (CIA) and has a Certification in Risk Management Assurance (CRMA). He earned a Bachelor of Science degree in Business Administration/Accounting from Indiana University of Pennsylvania, in Indiana, Pa.