

Lubbock Point-In-Time Count 2016

Supplemental Health Care Questions



TEXAS TECH UNIVERSITY
HEALTH SCIENCES CENTER™

School of Medicine

Introduction

The following values in this report capture the list of health care services used in the previous year (2015), reasons for use, awareness of services, and preference for services by the population experiencing homelessness in Lubbock, Texas. The Point-In-Time (PIT) count is an annual survey of those experiencing homelessness and the following supplemental healthcare questions were asked in addition to this survey. Of the 410 people approached, 353 completed the supplemental healthcare questions.

Below are tables that provide a longitudinal view of data collected from 2014 and 2015 PIT counts along with data collected in this study:

Care Received When Needed (%)

Year	Health Care	Dental Care	Mental Health Care	Substance Abuse	HIV/AIDS
2014	83.1	46.1	66.3	78	62.5
2015	77.0	38.7	64.1	64.1	60
2016	82.4	45.4	66.7	47.8	76.9

**Use of ED ONLY for
Medical Care**

Year	Percent (%)
2014	37.7
2015	41.7
2016	41.0

Emergency Department use is provided as it was the foci of this study. We would like to give a special thanks to the South Plains Homeless Consortium and the Texas Homeless Network for their service to our community and allowing us to participate in and analyze data from the 2016 PIT count.

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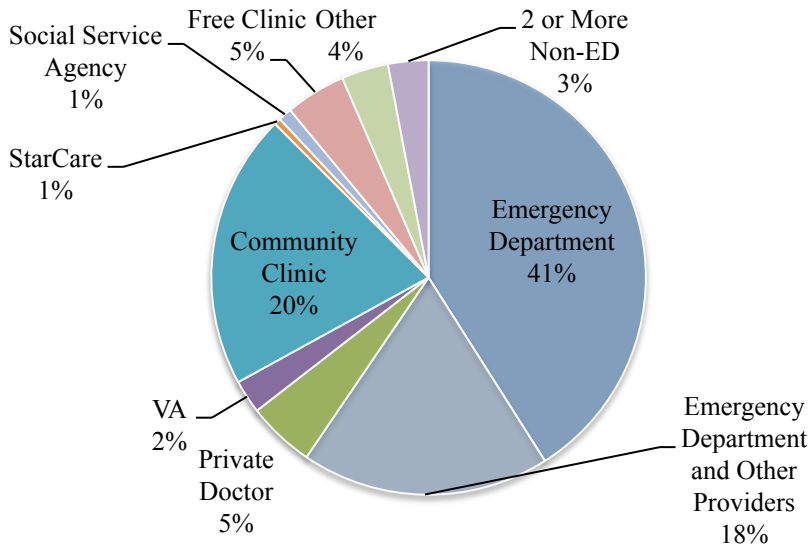
For any questions, please email logan.d.adams@ttuhsc.edu

Medical Care

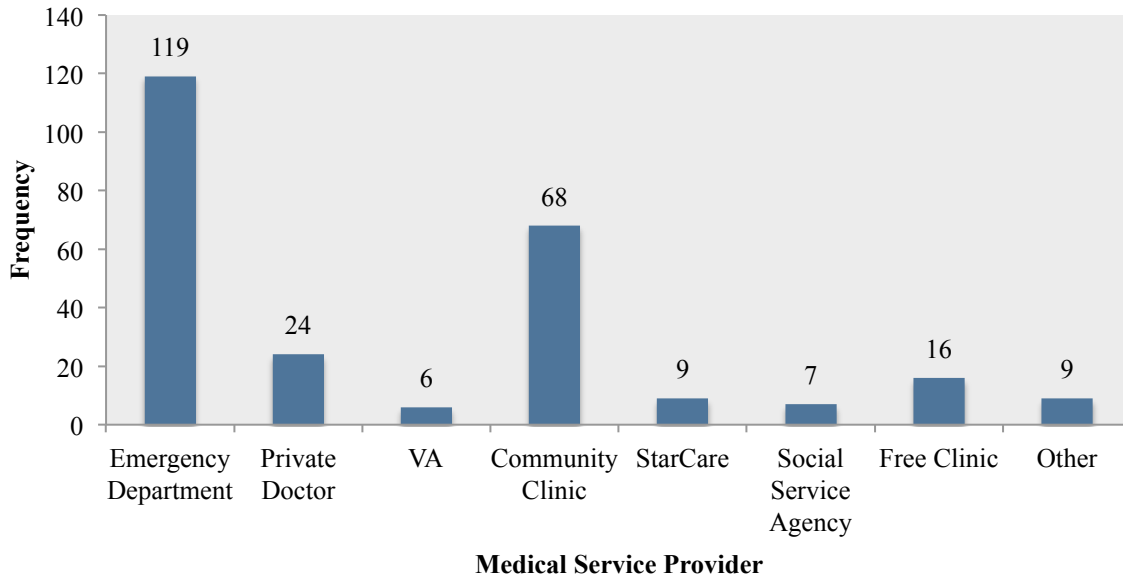
	Yes	No	Number of Responses
Needed Medical	243	110	353
Received Medical	200	43	243
Percentage that Received Needed Care	82.3		

Medical Service Provider

Provider	Frequency
Emergency Department	82
Emergency Department and Other Providers	37
Private Doctor	10
VA	5
Community Clinic	41
StarCare	1
Social Service Agency	2
Free Clinic	9
Other	7
2 or More Non-ED	6
Total	200



Frequency of Medical Care Service Used



Dental Care

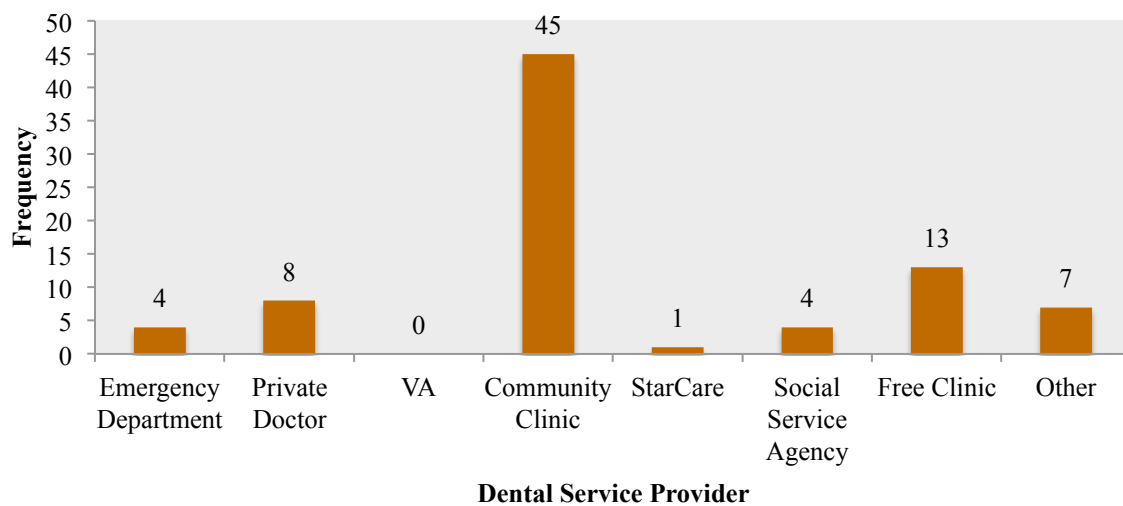
	Yes	No	Number of Responses
Needed Dental Care	183	156	339
Received Dental Care	83	100	183
Percentage that Received Needed Care	45.40%		

Frequency of Dental Services Used*

Provider	Frequency
Emergency Room	4
Private Doctor	8
Veterans Affairs	0
Community Clinic	45
StarCare	1
Social Service Agency	4
Free Clinic	13
Other	7

*Values display number of responses stating received care from that service in the past year

Frequency of Dental Services Used



Mental Health Care

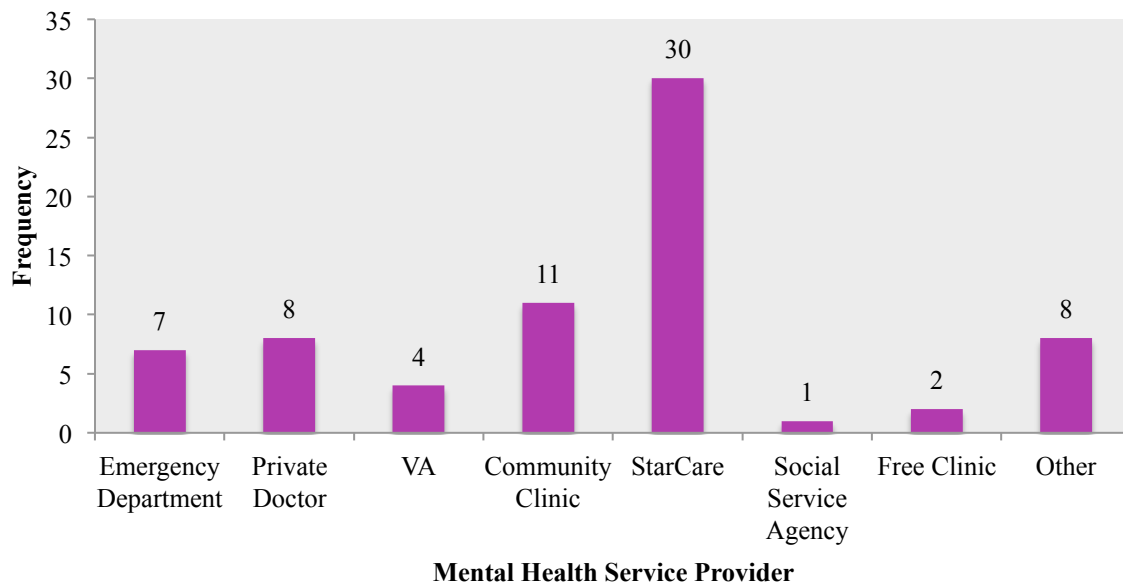
	Yes	No	Total Number of Responses
Need Mental Care	105	222	327
Received Mental Care	70	35	105
Percentage That Received Needed Care	66.7%		

Frequency of Mental Health Services Used*

Provider	Frequency
Emergency Room	7
Private Doctor	8
Veterans Affairs	4
Community Clinic	11
StarCare	30
Social Service Agency	1
Free Clinic	2
Other	8

*Values refer to number of responses stating received care from that service in the past year

Frequency of Mental Health Services Used



Substance Abuse

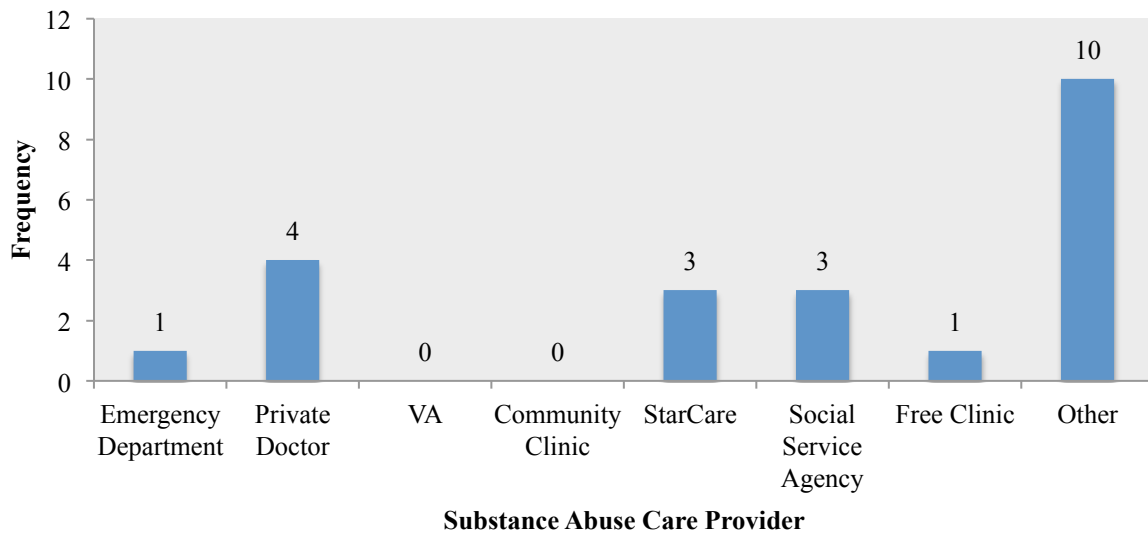
	Yes	No	Total Number of Responses
Needed Substance Abuse Care	46	284	330
Received Substance Abuse Care	22	24	46
Percentage That Received Needed Care	47.8%		

Frequency of Substance Abuse Care Used*

Provider	Frequency
Emergency Room	1
Private Doctor	4
Veterans Affairs	0
Community Clinic	0
StarCare	3
Social Service Agency	3
Free Clinic	1
Other	10

*Values refer to number of responses stating received care from that service in the past year

Frequency of Substance Abuse Care Used



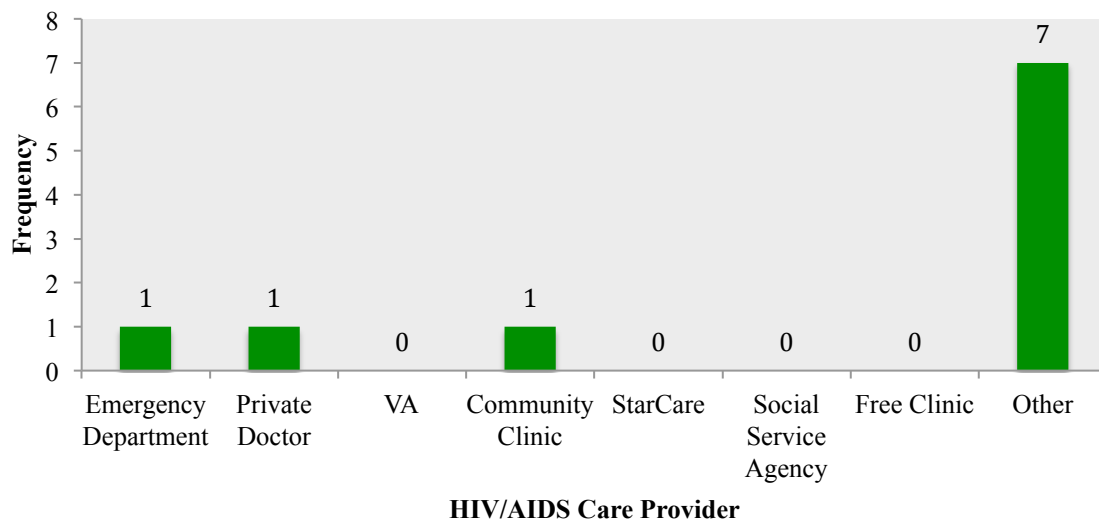
HIV/AIDS

	Yes	No	Total Number of Responses
Needed Care	13	315	328
Received Care	10	3	13
Percentage that Received Needed Care	76.9%		

Frequency HIV/AIDS Care Used*

Provider	Frequency
Emergency Room	1
Private Doctor	1
Veterans Affairs	0
Community Clinic	1
StarCare	0
Social Service Agency	0
Free Clinic	0
Other	7
*Values refer to number of responses stating received care from that service in the past year	

Frequency of HIV/AIDS Care Used



Preferred Location for Care

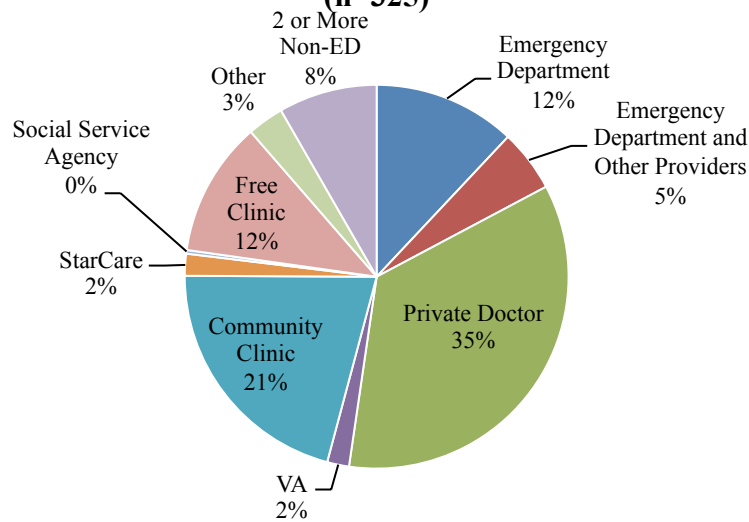
Preferred Location to Receive Health Care
Total = 325

Provider	Frequency
Emergency Department	39
Emergency Department and Other Providers	17
Private Doctor	114
VA	6
Community Clinic	68
StarCare	6
Social Service Agency	1
Free Clinic	37
Other	10
2 or More Non-ED	27

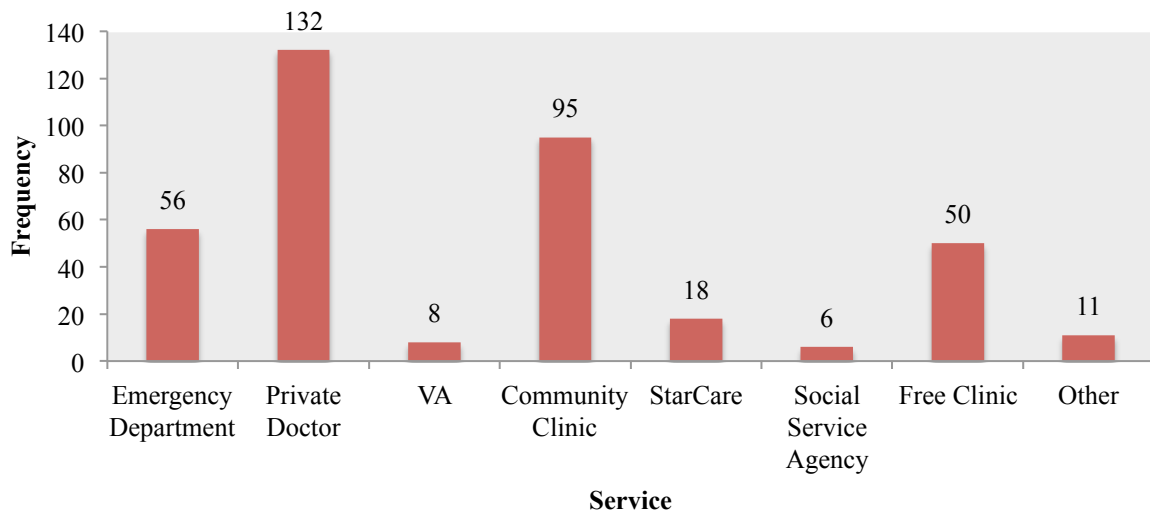
Frequency of Responses for Preferred Location

Provider	Frequency
Emergency Department	56
Private Doctor	132
VA	8
Community Clinic	95
StarCare	18
Social Service Agency	6
Free Clinic	50
Other	11

Preferred Location to Recieve Medical Care
(n=325)



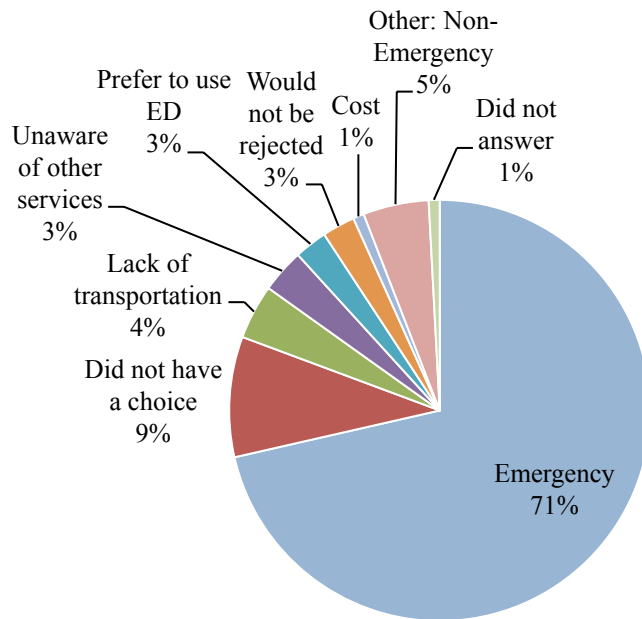
Frequency of Responses for Preferred Location



Reasons for Emergency Department Use

Reasons for Using the ED for Medical Care

Reasons	Frequency
Emergency	85
Did Not Have a Choice	11
Lack of Transportation	5
Unaware of Other Services	4
Prefer to use ED	3
Would Not Be Rejected	3
Cost	1
Other: Non-Emergency	6
Did Not Answer	1
Total Responses	119



Satisfaction with Emergency Department Visit

	Yes	No	Total Number of Responses
Satisfied with ED visit	99	31	130
Percentage (%)	76.2%	23.8%	

Awareness of Health Care Services

Awareness of Health Care Services*
Total Responses = 334

Provider	Frequency
Community Health Center of Lubbock	281
The Free Clinic	199
StarCare	162
Sick Children's Clinic	78
Texas Department of State Health Services	112
Larry Combest Community Health and Wellness Center	143
Veterans Affairs	71

*Numbers are out of total responses. For instance 281 of the 334 respondents were aware of the Community Health Center of Lubbock

Awareness of Health Care Services Available
(% of n=334)

