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**\*Senior PSD \$159K**

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# SENIOR DISPATCHER

## FIRE & EMS

Senior Public Safety Dispatcher (Senior PSD) is a supervisory classification for a career in public safety dispatching within the City of San José. As a Senior PSD, you will supervise Public Safety Radio Dispatchers (PSRD), perform all duties of the PSRD classification, conduct training sessions and drills, evaluate team performance and provide feedback, prepare written training evaluations and performance appraisals, investigate and respond to resident, department, and allied agency concerns or complaints, coordinate with Chief Officers in the field, and perform additional tasks when assigned to an administrative role.

# SAN JOSE FIRE COMMUNICATIONS

- **Additional Pay & Benefits**
  - Shift differential and Bilingual pay
  - \$500 uniform allowance
  - Tuition reimbursement
  - Medical, dental, & vision
  - Bargaining Unit: MEF
  - City of San José retirement
- **Minimum qualifications**
  - 18 years of age at the time of application
  - High School Diploma or G.E.D
  - Three years of experience answering, processing, and dispatching emergency requests from the public for law enforcement, fire department, or emergency medical services resources



- Total salary of  $\approx$ \$131,354.22 to  $\approx$ \$159,836.59 including an approximate five percent (5%) ongoing non-pensionable and a (3.75%) Public Safety Radio Dispatcher Certification Pay
- Pensionable salary of  $\approx$ 120,577.60 to  $\approx$ 146,723.20