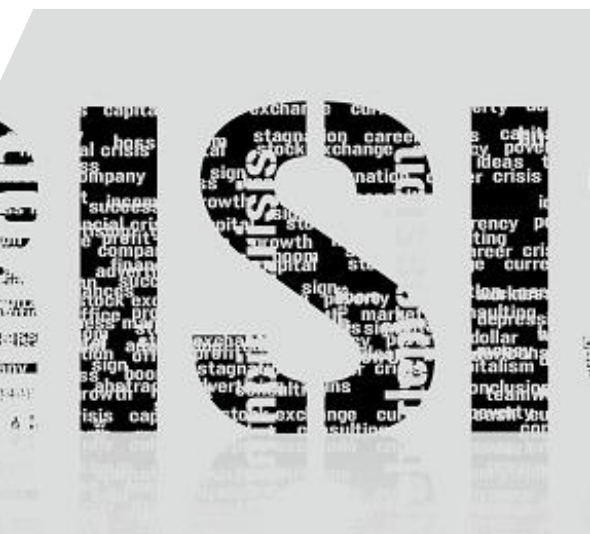


NEW Dispatcher, Crisis Communications Skills

Public Safety Call-takers and Dispatchers increasingly deal with callers in crisis. This course explores communications techniques in situations like active shooter, suicidal caller, terrorist events or other major critical incidents where the caller is in crisis.

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KIM TURNER, LLC

THE NEXT GENERATION OF 911

October 15, 2018

Marina Park Community Center
1600 W. Balboa Blvd
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