

OCTOBER 22, 2018

# TRAUMA & MANAGEMENT EXPOSURE

SANTA CLARA POLICE DEPARTMENT  
COMMUNICATIONS



KIM TURNER, LLC

THE NEXT GENERATION OF 911

## **RYAN DEDMON**

*facilitates this 8-hour course considers the emotional aspect of being a 9-1-1 dispatcher and provides students with an understanding of traumatic stress definitions and common issues experienced by 9-1-1 professionals handling multiple traumatic calls.*

POST PLAN IV REIMBURSEMENT SUSPENDED CCN 1301-30973-18-001

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