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Managing Generations & Wellness



Blending two unique 4-hour courses creating a robust day of training by exploring working with and supervising different generations in a public safety 9-1-1- communications center with specific emphasis on recruiting, training, and retaining Millennials and preparing for the future with Gen Z. We also review the unique stressors of working in 9-1-1 & provide tools for managing stress.

Students receive 8-hours of POST (CPT) credit.

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DECEMBER 03, 2018