# **TRAUMA** (POSURE Managemen

## MARCH 10, 2026

901 E. OCEANFRONT NEWPORT BEACH, CA 92661





### ABOUT THE COURSE

This Kim Turner, LLC course explores the emotional toll of being 9-1-1 dispatcher & provides participants with an understanding of the definition of traumatic stress and the common issues experienced by 9-1-1 first responders who handle multiple traumatic calls.



## LIVE ONLINE WITH KIM

Kim has served as a law enforcement professional for three decades as a police officer, 9-1-1 administrator, and business owner. Kim's methodology combines realworld experience as a practitioner and academic accomplishments. Her research and publications in the area of dispatcher stress are often cited, and she has received academic awards for her research in the 9-1-1 space.

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