

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much "deeper" than the other courses which only scratched the surface."

COMMUNICATIONS TRAINING OFFICER

CERTIFICATION COURSE

This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 4day format, including weekends to ease time off of the floor & to maximize student learning.

LEARNING OUTCOMES

- Effectively transition to the role of a teacher
- Incorporate adult learning concepts & learning modalities
- Principles in evaluating performance
- Basic rules of documentation
- Teaching Millennials and Gen Z
- Review of liability & leadership principles

PRESENTED ONLINE IN A LIVE INTERACTIVE ENVIRONMENT

DATE/TIME

ONLINE 4/10 FORMAT

SEPTEMBER 11-14. 2025

0700-1800 HOURS CCN#

1301-30960-25-002

REGISTER ONLINE



TUITION \$999.00

STUDENTS RECEIVE **40-HOURS POST** CPT CREDIT. **ELIGIBILE FOR CALOES ATA** REIMBURSEMENT