



A KIM TURNER, LLC COURSE

#### Recent Course Feedback

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much "deeper" than the other courses which only scratched the surface."

# COMMUNICATIONS TRAINING OFFICER CERTIFICATION COURSE

This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 4-day format, including weekends to ease time off of the floor & to maximize student learning.

#### LEARNING OUTCOMES

- ✓ Effectively transition to the role of a teacher
- ✓ Incorporate adult learning concepts & learning modalities
- ✓ Principles in evaluating performance
- ✓ Basic rules of documentation
- ✓ Teaching Millennials and Gen Z
- ✓ Review of liability & leadership principles

PRESENTED ONLINE IN A LIVE INTERACTIVE ENVIRONMENT

#### DATE/TIME

ONLINE  
4/10 FORMAT  
OCTOBER 28-31, 2025  
0700-1800  
HOURS  
CCN#  
1301-30960-25-003

#### REGISTER ONLINE



#### TUITION \$999.00

STUDENTS RECEIVE  
40-HOURS POST  
CPT CREDIT.  
ELIGIBLE FOR  
CALOES ATA  
REIMBURSEMENT

[WWW.THEKIMTURNER.COM](http://WWW.THEKIMTURNER.COM)