

A KIM TURNER LLC COURSE

# COMPLACENCY AND CRITICAL DECISION MAKING

**HAS COMPLACENCY PLAGUED YOUR 9-1-1 CENTER?**

**ELEVATE YOUR 9-1-1 EXPERTISE!**

**DON'T LET ROUTINE DULL YOUR EDGE. ENROLL IN OUR 9-1-1 COMPLACENCY COURSE NOW AND REKINDLE YOUR PASSION FOR LIFE-SAVING RESPONSE.**

This essential course addresses the underlying challenges faced by all public safety dispatch centers. It delves into the potential dangers of complacency, substandard teamwork, and inadequate professional decision-making. Learn to steer clear of issues related to made decisions.

**Live Online**  
**Thursday, September 4, 2025**  
**0800-1200 PST**

- POST CCN# 1301-31021-25-002
- POST Plan NA
- Reimbursable CalOES via ATA training allotment.
- Tuition \$199

**Additional Certifications:**

Michigan TKT2024-4741



Facilitated by:  
**Kim Turner**



[WWW.THEKIMTURNER.COM](http://WWW.THEKIMTURNER.COM)