

LEADERSHIP & ACCOUNTABILITY

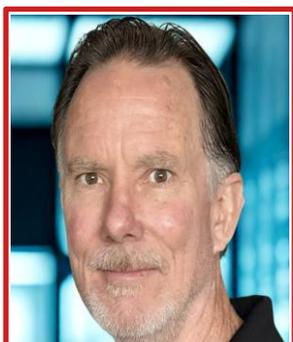


A KIM TURNER, LLC COURSE

Facilitated by a retired Chief of Police. Real tools for 9-1-1 professionals ready to lead.

APRIL 22, 2026

**KINGSBURG POLICE
DEPARTMENT**



YOUR INSTRUCTOR

Chief Sean Hadden (Ret.)

Chief of Police, Murrieta PD | 34 Years in Law Enforcement

★ ★ ★ ★ 103 sworn officers. One uncompromising standard.

34 years on the job. Patrol officer to Chief of Police. He modernized dispatch operations, led through controversy, and built teams that held the line. He is not teaching theory. He is teaching what he lived.

WHAT THIS COURSE COVERS

Leadership Styles

Know yours. Know your team's. From laissez-faire to transformational. This course shows you how to use each style deliberately.

Leadership Qualities

Decision-making, trust, communication, and delegation. The core skills that separate people with a title from people who actually lead.

Conflict Resolution

Conflict does not destroy teams. Mismanaged conflict does. Learn to resolve it fast and keep your relationships intact.

Accountability

Build a team that performs because you demand it of yourself first.

WHO SHOULD ATTEND

- ◆ Dispatchers ready to promote
- ◆ CTOs and Training Officers
- ◆ Call-Takers stepping into leadership
- ◆ Supervisors and Team Leads
- ◆ Comm Center Managers
- ◆ Anyone who leads before they have the title

COURSE DETAILS

DATE Wednesday, April 22, 2026

TIME 0800 to 1700 Hours

LOCATION Kingsburg Police Department

ADDRESS 1300 California St, Kingsburg CA 93631

TUITION \$299

POST CREDIT 8 Hours

CCN 1301-10040-25-003

REIMBURSEMENT CalOES ATA Eligible

