

A KIM TURNER LLC COURSE

COMPLACENCY AND CRITICAL DECISION MAKING

HAS COMPLACENCY PLAGUED YOUR 9-1-1 CENTER?

ELEVATE YOUR 9-1-1 EXPERTISE!

**DON'T LET ROUTINE DULL YOUR EDGE. ENROLL IN OUR 9-1-1 COMPLACENCY
COURSE NOW AND REKINDLE YOUR PASSION FOR LIFE-SAVING RESPONSE.**

This essential course addresses the underlying challenges faced by all public safety dispatch centers. It delves into the potential dangers of complacency, substandard teamwork, and inadequate professional decision-making.

Live Online
Monday, February 16, 2026

0800-1200 PST

Presented by:
Kim Turner

- CCN 1301-31021-25-006
- POST Plan NA |MI TKT2025-5406
- 4 hours CPT
- Reimbursable CalOES via ATA training allotment.
- Tuition \$199



WWW.THEKIMTURNER.COM