



# Elevate Your Dispatch Center's Performance

LIVE



ONLINE

## Professional Standards for Public Safety Dispatchers

Empower your team to deliver excellence in every call. This 4-hour course blends customer service philosophies, mission-driven approaches, and quality assurance techniques to set new benchmarks in community service.

### What Your Team Will Gain:

- Strategies for positive community engagement
- Mastery of the 6 Pillars of Character in dispatch
- Alignment of dispatch operations with your center's mission and vision

### Why This Course Matters:

In the high-stakes world of emergency dispatch, professional standards aren't just guidelines—they're lifelines. Invest in your team's growth and watch your center's impact soar.

**Don't miss this opportunity to transform your dispatch center's effectiveness.**

### Course Details:

Presented Online

**Friday, December 05, 2025**  
**0800-1200 PST**

**CCN# 1301-28161-25-002**

**POST PLAN NA | 4 HOURS CPT**

**Eligible for CalOES ATA Reimbursement**  
**Tuition \$199**

**Reserve your team's spots now at**  
**THEKIMTURNER.COM**

### **Your Expert Instructor:**



Anthony Alvo brings nearly two decades of hands-on experience as a police officer, 9-1-1 dispatcher, and educator. With a POST Advanced Dispatch Certificate and a master's in adult learning, Anthony creates an engaging, interactive learning experience that translates directly to improved performance.

