



A KIM TURNER, LLC COURSE

Recent Course Feedback

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much "deeper" than the other courses which only scratched the surface."

COMMUNICATIONS TRAINING OFFICER CERTIFICATION COURSE

This Kim Turner, LLC course is designed for NEW CTO's or those that need a refresher, or have recently been assigned to oversee the dispatch training program. Presented in a 4-day format, including weekends to ease time off of the floor & to maximize student learning.

LEARNING OUTCOMES

- ✓ Effectively transition to the role of a teacher
- ✓ Incorporate adult learning concepts & learning modalities
- ✓ Principles in evaluating performance
- ✓ Basic rules of documentation
- ✓ Teaching Millennials and Gen Z
- ✓ Review of liability & leadership principles

PRESENTED ONLINE IN A LIVE INTERACTIVE ENVIRONMENT

DATE/TIME

ONLINE
4/10 FORMAT
MARCH 13-16, 2026
0700-1800
HOURS
CCN#
1301-30960-25-005

REGISTER ONLINE



TUITION \$999.00

STUDENTS RECEIVE
40-HOURS POST
CPT CREDIT.
ELIGIBLE FOR
CALOES ATA
REIMBURSEMENT

WWW.THEKIMTURNER.COM