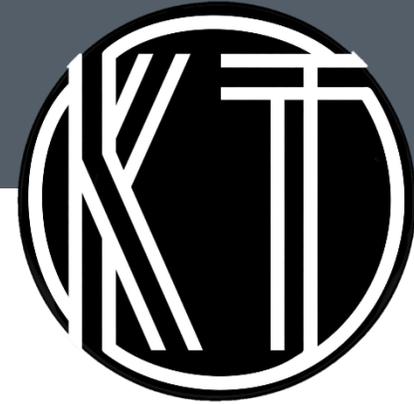


A KIM TURNER, LLC COURSE

# INTERPERSONAL SKILLS & Career Survival



One our most popular courses reviews the different personality types, temperaments and conflict in the dispatch workplace.

Through discovery, students will learn basic skills to set, manage, and accomplish their goals to maximize their motivation throughout their career.

### The course explores:

1. Four principals of interpersonal communication
2. Evaluate the effects of gossip in the workplace
3. Identify predominant personality types



Kim Turner is a nationally respected authority in 9-1-1 communications and leadership with over 33 years of experience. As Founder and President of Kim Turner, LLC, she leads *Interpersonal Skills and Career Survival for 9-1-1 Dispatchers*, a course designed to help professionals navigate workplace dynamics, strengthen communication, and build the emotional intelligence and resilience needed for long-term success in public safety.

**THURSDAY**  
**APRIL 30, 2026**

0800-1700 PST

Anaheim PD East Substation  
8201 E Santa Ana Canyon Road  
Anaheim, CA 92808

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