

Calling all 9-1-1 dispatchers: Master the art of resilience in your high-stakes career. This course reveals the unique stress patterns of emergency telecommunications and their effects on your performance and well-being. Learn to leverage beneficial stress, minimize risks, and acquire practical tools to build lasting resilience. Empower yourself to excel in your critical role while protecting your long-term health.



Instructor: Kim Turner

Online

Wednesday, June 11, 2025 0500-1400 hours (California Time) **Tuition FREE**

CCN 1301-21764-24-012 POST Plan V | 8-hours<u>of CPT</u>

Additional Certifications Michigan TKT2024-4498 New Mexico NM240155

