



KIM TURNER, LLC
THE NEXT GENERATION OF 9-1-1

Handling the Rising Tide of Suicide

March 16, 2027

June 22, 2027

Every day, 9-1-1 professionals across the country answer calls from people in their darkest moments. These are the calls that stay with you long after the headset comes off.

Suicide-related calls are among the most complex and emotionally demanding situations a dispatcher will ever handle. This course equips you with practical tools and real-world insight to handle these calls with confidence and care.

GUEST SPEAKER



Sgt. Kevin Briggs (Ret.)

GUARDIAN OF THE GOLDEN GATE BRIDGE

Retired California Highway Patrol Sergeant Kevin Briggs spent over two decades patrolling the Golden Gate Bridge, where he personally talked more than 200 people from the edge of suicide. An FBI-trained crisis negotiator, cancer survivor, and internationally recognized speaker, Sgt. Briggs has shared his story at the TED Conference, in People magazine, on NPR, and in The New Yorker.

PRIMARY INSTRUCTOR



Anthony Alvo, M.A.

VICE-PRESIDENT OF OPERATIONS, KTLIC | U.S. MARINE CORPS VETERAN

Anthony Alvo serves as the Vice-President of Operations for Kim Turner, LLC, where he creates and facilitates POST-approved courses for advanced officer and dispatcher training. A U.S. Marine Corps Staff Sergeant who deployed to Iraq during Operation Iraqi Freedom, Anthony went on to serve as a police officer with LAPD and the Chino Police Department before transitioning to dispatch with the San Bernardino County Sheriff's Department. He holds a Master of Arts in Education and teaches at Golden West College and Rio Hondo College.

"People who come to the bridge don't necessarily want to die. They want the pain to stop."

SGT. KEVIN BRIGGS (RET.)

Schedule

DATE	TIME	POST CCN
March 16, 2027	0800 - 1200 Pacific Time	1301-30935-26-004
June 22, 2027	0800 - 1200 Pacific Time	1301-30935-26-005

Tuition: \$249 per person | CalOES ATA Reimbursement Eligible | Live Online | 4 CPT Hours

REGISTER NOW

www.thekimturner.com