DISPATCH PRIMING

The Only Dispatch Priming Course Built on Academic Research

Every word matters in emergency dispatch. The way information is communicated can significantly impact officer response and community safety. Drawing from exclusive academic research on dispatch priming, this pioneering course provides evidence-based insights and strategies.

What You'll Learn

- Grasp the concept of dispatch priming and how it extends from the established psychological principle of priming.
 Recognize its multifaceted nature and the diverse components involved.
- Develop a deeper understanding of an officer's cognitive processes during an incident and reflect on your own cognitive processes as dispatchers.
- Recognize how their style, method, and delivery of communication matters.

Why This Matters

As a dispatcher, you're more than just a voice on the radio – you're an essential part of every emergency response.

IN PERSON THURSDAY, MAY 7, 2026 0800-1700 PST

CCN# 1301-31042-25-003
POST PLAN NA | 8 HOURS CPT
Eligible for CalOES ATA Reimbursement

Tuition \$299



REGISTER ONLINE





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