

One our most popular courses reviews the different personality types, temperaments and conflict in the dispatch workplace.

Through discovery, students will learn basic skills to set, manage, and accomplish their goals to maximize their motivation throughout their career.



THIS COURSE EXPLORES:

- Identify the four principals of interpersonal communication.
 - Evaluate the effects of gossip in the workplace.
 - Identify their predominant personality types.
- Develop strategies for career survival.



NOVEMBER 13, 2025 0800-1700 PST **TUITION \$299**

CCN# 1301-31037-25-002 POST PLAN NA | 8 HOURS CPT Eligible for CalOES ATA Reimbursement

Additional Certifications:

- New Mexico NM240139
- Michigan TKT2024-4882