

# Handling the Rising Tide of Suicide

POST-Certified · 4-Hour Course · Live Virtual · 0800 – 1200 PST

Wednesday, August 19, 2026  
CCN 1301-30935-26-001

Monday, September 28, 2026  
CCN 1301-30935-26-002

Wednesday, November 18,  
2026  
CCN 1301-30935-26-003

## COURSE DESCRIPTION

This course is specifically designed for 9-1-1 first responders, equipping them with crucial skills for handling suicide-related emergency calls. Participants will learn effective techniques for engaging with suicidal individuals over the phone. The curriculum also addresses the emotional impact of dealing with suicidal callers, helping first responders develop strategies to maintain their own mental health. Through this comprehensive approach, the course aims to enhance the ability of 9-1-1 personnel to effectively respond to and manage suicide-related emergencies.

## LEARNING OBJECTIVES

- Identify common causes of suicide.
- Demonstrate an understanding of techniques when speaking with a suicidal caller.

## COURSE TOPICS

- Types of Suicidal Callers
- Active Listening Techniques
- Adapting to the Caller
- Peer Support and Resources

### TUITION

**\$199 per attendee**

### REIMBURSEMENT

**Eligible for CalOES ATA**

### MICHIGAN CERTIFICATION

**TKT2026-4697**



## Anthony Alvo

Vice President of Operations, Kim Turner, LLC

POST-certified instructor and U.S. Marine Corps veteran with over two decades in law enforcement, 9-1-1 dispatch, and public safety education. Former Police Officer with LAPD and Chino PD. Currently teaches POST-approved courses at Golden West and Rio Hondo Community Colleges. Holds an M.A. in Education and a B.A. in Social and Criminal Justice.