

A KIM TURNER, LLC COURSE

CRISIS COMMUNICATION SKILLS



PUBLIC SAFETY CALLTAKERS AND DISPATCHERS INCREASINGLY DEAL WITH CALLERS IN CRISIS.

This course explores communications techniques in situations like active shooter, suicidal caller, terrorist events or other major critical incidents where the caller is in crisis.

Wednesday, December 10, 2025

0800-1200 PST

PRESENTED BY:

Anthony Alvo

Joe Cupo



LIVE ONLINE

CCN# 1301-30873-25-003

POST PLAN NA | 4 HOURS CPT

Eligible for CalOES Reimbursement ATA funding

Tuition \$199

Additional Certification:

Michigan TKT2025-5406



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