



A KIM TURNER, LLC CERTIFICATION

Communications Training Officer

Designed for new CTOs, those needing a refresher, or professionals recently assigned to oversee their agency's dispatch training program.

Live Online • Interactive

40 Hours POST CPT Credit

\$999 • CalOES ATA Eligible

"It far exceeded learning presented in previous CTO courses I took. I feel this course was much more professional and the material was much deeper than the other courses which only scratched the surface."

Recent Course Graduate

WHAT YOU WILL WALK AWAY WITH

- The ability to effectively transition from dispatcher to teacher and mentor
- A working understanding of adult learning concepts and how to apply learning modalities in your center
- Proven principles for evaluating trainee performance fairly and consistently
- Confidence in documentation practices that protect you and your agency
- Strategies for teaching and retaining Millennials and Gen Z dispatchers
- A clear understanding of liability exposure and leadership responsibility as a CTO

YOUR INVESTMENT

\$999

40 hours POST CPT credit
CalOES ATA reimbursement eligible

CHOOSE YOUR SESSION

March 12 - 15, 2027

4/10 Schedule • 0700 - 1800 PST
CCN 1301-30960-26-003

April 26 - 30, 2027

5/8 Schedule • 0800 - 1700 PST
CCN 1301-30960-26-004

June 14 - 18, 2027

5/8 Schedule • 0800 - 1700 PST
CCN 1301-30960-26-005

WHO SHOULD ATTEND

- Newly assigned CTOs
- Experienced CTOs needing a refresher
- Dispatch supervisors overseeing training

Seats Are Limited • Register Today at www.TheKimTurner.com

