

A KIM TURNER, LLC COURSE

DISPATCH PRIMING

The Only Dispatch Priming Course Built on Academic Research

Every word matters in emergency dispatch. The way information is communicated can significantly impact officer response and community safety. Drawing from exclusive academic research on dispatch priming, this pioneering course provides evidence-based insights and strategies.

What You'll Learn

- Grasp the concept of dispatch priming and how it extends from the established psychological principle of priming. Recognize its multifaceted nature and the diverse components involved.
- Develop a deeper understanding of an officer's cognitive processes during an incident and reflect on your own cognitive processes as dispatchers.
- Recognize how their style, method, and delivery of communication matters.

Why This Matters

As a dispatcher, you're more than just a voice on the radio – you're an essential part of every emergency response.

LIVE ONLINE

WEDNESDAY, NOVEMBER 19, 2025

0800-1700 PST

CCN# 1301-31042-25-001

POST PLAN NA | 8 HOURS CPT

Eligible for CalOES ATA Reimbursement

Additional Certifications:

Michigan: TKT2024-4297

New Mexico: NM240150

Tuition \$299



PRESENTED BY
KIM TURNER



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