



# COURTROOM TESTIMONY

**LIVE ONLINE**  
**TUESDAY, NOVEMBER 4, 2025**  
**0800-1200 PST**

As the first of the first responders, Public Safety Dispatchers and non-sworn personnel are becoming increasingly required to testify in court. The primary goals of this course are to familiarize dispatchers with the courtroom process and the appropriate demeanor for witnesses. This course does not address local procedures or specific jurisdictional practice but rather offers a broad overview of courtroom procedures.

- Demonstrate a basic understanding of the criminal court process in California.
- Demonstrate a basic understanding of the US Constitutional requirements
- Identify common expectations for professional courtroom testimony.
- Identify legal terms associated with courtroom testimony and the court process.



## Instructors:

**Susan Schwartz**, is a seasoned trial attorney with over three decades of courtroom experience. She has worked as a prosecutor for both Los Angeles County and for the State of California. Susan has tried more than 100 jury cases to verdict and has prosecuted complex cases involving organized crime, gangs and public corruption. Susan brings extensive experience teaching trial skills through the California District Attorneys Association and as a lecturer at USC Law School.



**LT. Tigran Topadzhikyan**, MPA, brings over 20 years of distinguished law enforcement experience, including roles as Deputy Director at LA IMPACT and commander of Glendale PD's Communications Bureau. Now leading the department's Traffic Bureau, this FBI National Academy graduate and former Detective combines his extensive courtroom experience and advanced degrees in Public Administration and Security Studies to provide practical, real-world guidance on effective testimony.



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**CCN 1301-20510-24-001**

**POST PLAN NA | 4 HOURS CPT**

Eligible for CalOES ATA Reimbursement

Tuition \$199