

## CONFLICT MANAGEMENT

LIVE ONLINE COURSE

A new course for 9-1-1 first responders. We will explore the common characteristics of conflict and bullying behavior including identifying tools and resources to improve workplace communication at our communication centers.

Saturday, January 21, 2023 0800-1200 HOURS POST PLAN IV. CCN 1301-20850-22-002 STUDENTS RECEIVE 4-HOURS OF CPT TUITION \$125

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