

## CONFLICT MANAGEMENT

LIVE ONLINE COURSE

A new course for 9-1-1 first responders. We will explore the common characteristics of conflict and bullying behavior including identifying tools and resources to improve workplace communication at our communication centers.

## AUGUST 19, 2023 0800-1200 HOURS

POST PLAN IV. CCN 1301-20850-23-001 STUDENTS RECEIVE 4-HOURS OF CPT TUITION \$125

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