

CRISIS

COMMUNICATIONS SKILLS

10.20.22 FROM 0800-1700

LIVE ONLINE TRAINING

Public Safety Calltakers and Dispatchers increasingly deal with callers in crisis. This course explores communications techniques in situations like active shooter, suicidal caller, terrorist events or other major critical incidents where the caller is in crisis.

POST PLAN NA CCN 1301-30873-22-001

TUITION \$149



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