

# CRISIS

## *COMMUNICATIONS SKILLS*

### 03.13.22

### LIVE ONLINE TRAINING 0800-1700 PST

Public Safety Calltakers and Dispatchers increasingly deal with callers in crisis. This course explores communications techniques in situations like active shooter, suicidal caller, terrorist events or other major critical incidents where the caller is in crisis.

Students receive 8-hours of CPT credit

Pending eligibility for CALOES ATA training reimbursement.

POST PLAN N/A. CCN 1301-30873-21-005

TUITION \$149.00



**REGISTER ONLINE**

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